



Customer Satisfaction Campaign

Section : Powertrain
C/I Ref. No. : 8K3E-002
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Area Application: Toyota Motor Europe Operational Area

Model Name: Corolla / Auris

Model Code: NDE150, ZZE150, ZRE151

Campaign Type: Customer Satisfaction Campaign

Subject: Front Left Drive Shaft Concern

WHAT IS TOYOTA GOING TO DO?

Owners of the involved vehicles will receive a campaign notification by first class mail. Toyota retailers / authorized repairers will check production date of the Front Left Drive Shaft and if necessary replace it.

WHICH VEHICLES ARE INVOLVED?

Vehicle Model	Model Code	Vehicle Identification Number			Production Period
		WMI	VDS	VIS	
Corolla/ Auris	NDE150	JTN	BC5#E#	02010547 - 02012061	June 29, 2007 through August 27, 2007
	ZZE150		BM5#E#	02011839 - 02012517	
			KM5#E#	01005186 - 02012286	
	ZRE151		BV5#E#	#2045094 - #2052569	
			KV56E#	01012530 - 02052440	
	NDE150	SB1	KC5#E#	0F011197 - 0F012874	June 23, 2007 through July 13, 2007
	ZZE150		KM5#E#	0F005971 - 0F007344	
	ZRE151		KV56E#	0F015664 - 0F020811	
	NDE150	NMT	JC5#E#	0R008202 - 0R009151	July 18, 2007 through August 21, 2007
	ZZE150		KC5#E#	0R008208 - 0R009164	
			JM5#E#	0R007370 - 0R008312	
	ZRE151		KM5#E#	0R007375 - 0R008321	
JV5#E#			0R010767 - 0R012638		
		KV5#E#	#R010711 - #R012640		

Note: # indicates that various characters may occupy that position.

IMPORTANT: - Not all vehicles in these ranges are affected and/or sold in your country.
- The detailed VIN-list of affected vehicles is available at your local Toyota retailers / authorized repairers.

WHAT SHOULD AN OWNER DO IF THEY ARE CONCERNED ABOUT THIS CONDITION?

- Owners are requested to contact their local Toyota retailer / authorized repairer for confirmation whether their vehicle is involved.
- Owners are requested to contact their local Toyota retailer / authorized repairer for diagnosis and repair.
- This Customer Satisfaction Campaign will be performed at **NO COST** by any Toyota retailer / authorized repairer

WHEN WILL THIS CUSTOMER SATISFACTION CAMPAIGN EXPIRE?

This Customer Satisfaction Campaign will be available at **NO COST** to the vehicle owners until end of May 2011.

TOYOTA