



Customer Satisfaction Campaign

Section : Electrical
C/I Ref. No. : 8K3E-398
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Area Application: Toyota Motor Europe Operational Area

Model Name: Yaris 90

Model Code: SCP90, NLP90, KSP90

Campaign Type: Customer Satisfaction Campaign

Subject: TME Genuine Accessory TNS400 Software Upgrade

WHAT IS TOYOTA GOING TO DO?

Owners of the possible involved vehicles will receive a campaign notification by first class mail. Toyota retailers / authorized repairers will improve the software of the TNS400 unit by means of an upgrade kit.

WHICH VEHICLES ARE INVOLVED?

| Model Name | Model Code | For Reference only: possible involved: Vehicle Identification Number (VIN) Range | | | Production Date |
|------------------|------------|---|--------|---------------------|---|
| | | WMI | VDS | VIS | |
| Yaris 90 TMC | SCP90 | JTD | KL9639 | 00003842 | December, 2006 |
| Yaris 90 TMMF | NLP90 | VNK | JC9#3# | 0A114259 – 0A204197 | January, 2007 through October, 2008 |
| | KSP90 | | JG963# | 0A133575 – 0A155845 | |
| | SCP90 | | JL9#3# | 0A146327 – 0A360448 | |
| | NLP90 | | KC9#3# | 0A086902 – 0A203286 | |
| | KSP90 | | KG963# | 0A130184 – 0A161033 | |
| | SCP90 | | KL9#3# | 0A172576 – 0A363003 | |

Note: # indicates that various characters may occupy that position.

- IMPORTANT:**
- Not all vehicles in these ranges are affected and/or sold in your country.
 - The detailed VIN-list of affected vehicles is available at your local Toyota retailers / authorized repairers.

WHAT SHOULD AN OWNER DO IF THEY ARE CONCERNED ABOUT THIS CONDITION?

- Owners are requested to contact their local Toyota retailer / authorized repairer for confirmation whether their vehicle is involved.
- Owners are requested to contact their local Toyota retailer / authorized repairer for diagnosis and repair.
- This Customer Satisfaction Campaign will be performed at **NO COST** by any Toyota retailer / authorized repairer

WHEN WILL THIS CUSTOMER SATISFACTION CAMPAIGN EXPIRE?

This Customer Satisfaction Campaign will be available at **NO COST** to the vehicle owners until end of November 2011.

TOYOTA