AURIS Hybrid

Hybrid
2012 Model
2nd Generation
Emergency Response Guide

12 Toyota AURIS Hybrid ERG REV – (24/10/12)

Foreword

In June 2010, Toyota released the 1st generation Toyota AURIS Hybrid gasoline-electric hybrid vehicle. To educate and assist emergency responders in the safe handling of Toyota AURIS Hybrid technology, Toyota published the 2010 AURIS Hybrid Emergency Response Guide.

With the release of the 2nd generation Toyota AURIS Hybrid in November 2012, a new 2012 Toyota AURIS Hybrid Emergency Response Guide was published for emergency responders. While many features from the 1st generation model are similar, emergency responders should recognize and understand the new, updated features of the 2nd generation AURIS Hybrid covered in this guide.

High voltage electricity powers the electric motor, generator, Air Conditioning (A/C) compressor and inverter/converter. All other automotive electrical devices such as the head lights, radio, and gauges are powered from a separate 12 Volt auxiliary battery. Numerous safeguards have been designed into the AURIS Hybrid to help ensure the high voltage, approximately 201.6 Volt, Nickel Metal Hydride (NiMH) Hybrid Vehicle (HV) battery pack is kept safe and secure in an accident.

The AURIS Hybrid utilizes the following electrical systems:
- Maximum 650 Volts AC
- Nominal 201.6 Volts DC
- Nominal 12 Volts DC

2nd generation AURIS Hybrid Features:
- Complete model change with a new exterior and interior design.
- A boost converter in the inverter/converter that boosts the available voltage to the electric motor to 650 Volts.
- A high voltage Hybrid Vehicle (HV) battery pack rated at 201.6 Volts.
- A high voltage motor driven Air Conditioning (A/C) compressor rated at 201.6 Volts.
- A body electrical system rated at 12 Volts, negative chassis ground.
- Supplemental Restraint System (SRS) – frontal airbags, driver knee airbag, front seat side airbags, side curtain airbags, and front seat belt pretensioners.

High voltage electrical safety remains an important factor in the emergency handling of the AURIS Hybrid Hybrid Synergy Drive. It is important to recognize and understand the disabling procedures and warnings throughout the guide.

Additional topics in the guide include:
- AURIS Hybrid identification.
- Major Hybrid Synergy Drive component locations and descriptions.
- Extrication, fire, recovery, and additional emergency response information.
- Roadside assistance information.

	
2012 Model Year AURIS Hybrid	2010 Model Year AURIS Hybrid

This guide is intended to assist emergency responders in the safe handling of an AURIS Hybrid vehicle during an incident.

Table of Contents

About the AURIS Hybrid

The AURIS Hybrid 5-door hatchback joins the PRIUS, PRIUS c, PRIUS +/PRIUS v, and YARIS Hybrid as a hybrid model for Toyota. Hybrid Synergy Drive means that the vehicle contains a gasoline engine and an electric motor for power. The two hybrid power sources are stored on board the vehicle:

1. Gasoline stored in the fuel tank for the gasoline engine.
2. Electricity stored in a high voltage Hybrid Vehicle (HV) battery pack for the electric motor.

The result of combining these two power sources is improved fuel economy and reduced emissions. The gasoline engine also powers an electric generator to recharge the battery pack; unlike a pure all electric vehicle, the AURIS Hybrid never needs to be recharged from an external electric power source.

Depending on the driving conditions one or both sources are used to power the vehicle. The following illustration demonstrates how the AURIS Hybrid operates in various driving modes.

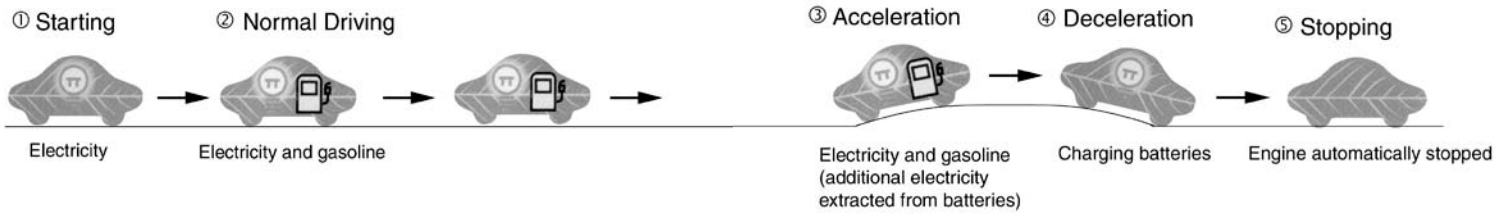
❶ During light acceleration at low speeds, the vehicle is powered by the electric motor. The gasoline engine is shut off.

❷ During normal driving, the vehicle is powered mainly by the gasoline engine. The gasoline engine also powers the generator to recharge the battery pack and to drive the motor.

❸ During full acceleration, such as climbing a hill, both the gasoline engine and the electric motor power the vehicle.

❹ During deceleration, such as when braking, the vehicle regenerates kinetic energy from the front wheels to produce electricity that recharges the battery pack.

❺ While the vehicle is stopped, the gasoline engine and electric motor are off, however the vehicle remains on and operational.



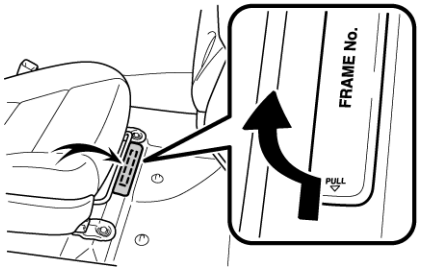
AURIS Hybrid Identification

In appearance, the 2012 model year AURIS Hybrid is nearly identical to the conventional, non-hybrid Toyota AURIS. The AURIS Hybrid is a 5-door hatchback. Exterior, interior, and engine compartment illustrations are provided to assist in identification.

The alphanumeric 17 character Vehicle Identification Number (VIN) is provided on the floor under the right side front seat.

Example VIN: SB1MS3JE0C0000001

An AURIS Hybrid is identified by the first 8 alphanumeric characters **SB1MS3JE**.



Under the Right Side Front Seat

Exterior

❶ HYBRID SYNERGY DRIVE logos on the back door.

❷ HYBRID logo on the each front fender.

❸ Gasoline fuel filler door located on the left side rear quarter panel.

Exterior Left Side View

Exterior Front and Rear View

Exterior Rear and Left Side View

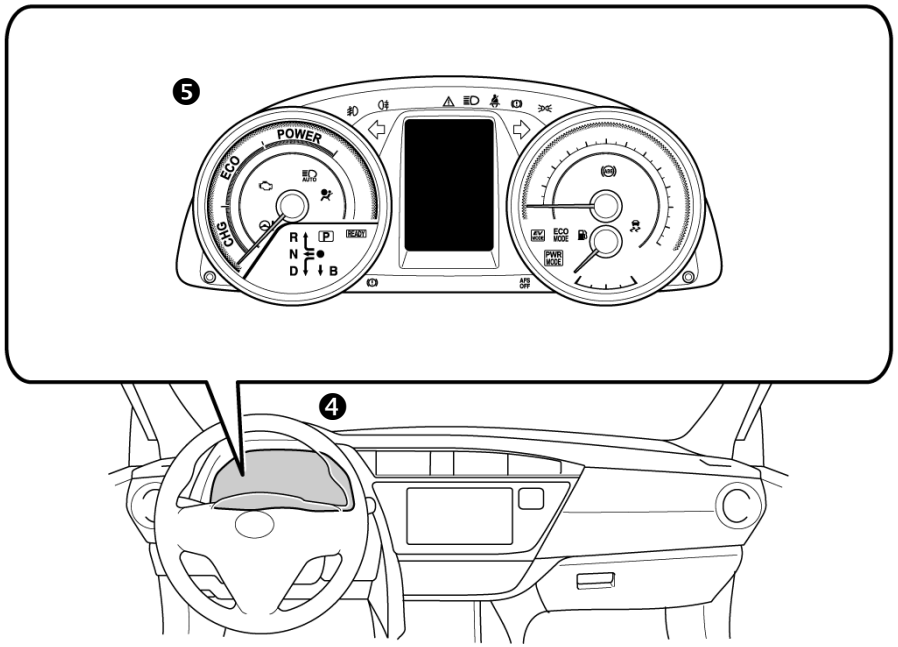
AURIS Hybrid Identification (Continued)

Interior

❹ The instrument cluster (hybrid system indicator, **READY** indicator, and warning lights) located in the dash behind the steering wheel, is different than the one on the conventional, non-hybrid AURIS.

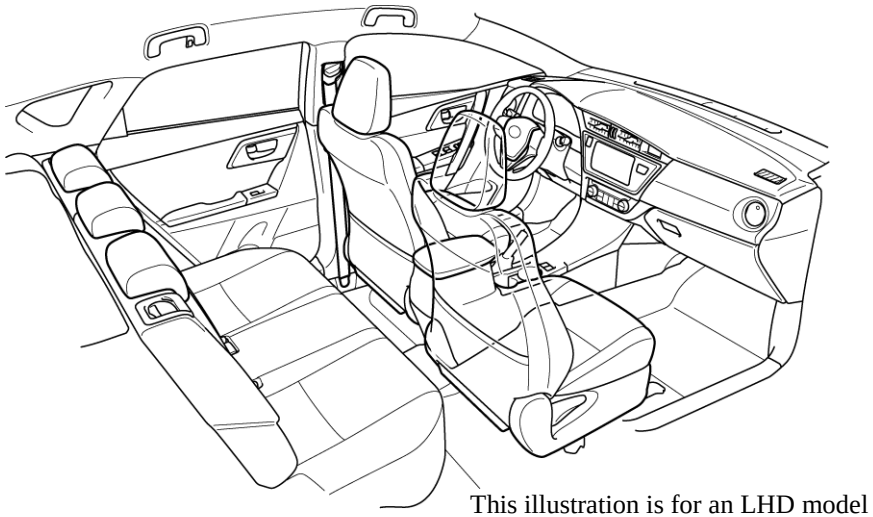
❺ In place of a tachometer, a hybrid system indicator is used to show power output.

NOTE:
If the vehicle is shut off, the instrument cluster gauges will be “blacked out”, not illuminated.



This illustration is for an LHD model

Instrument Cluster View



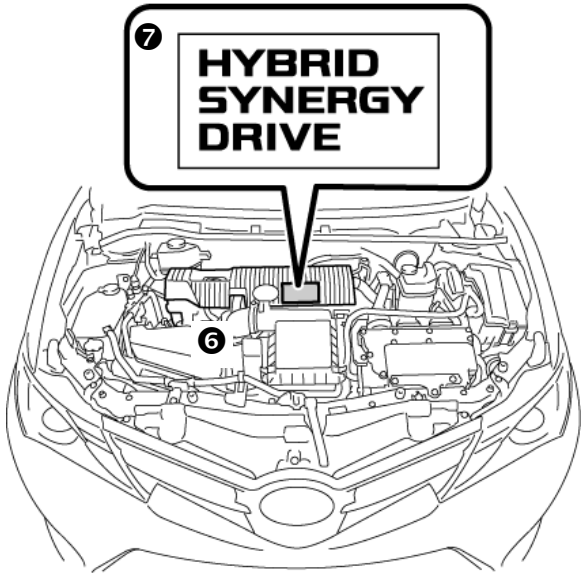
This illustration is for an LHD model

Interior View

AURIS Hybrid Identification (Continued)

Engine Compartment

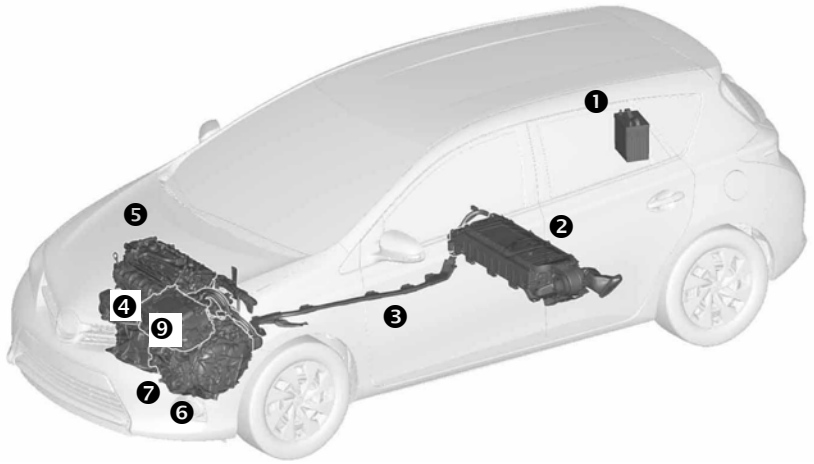
❻ 1.8-liter aluminum alloy gasoline engine.
❼ Logo on the plastic engine cover.



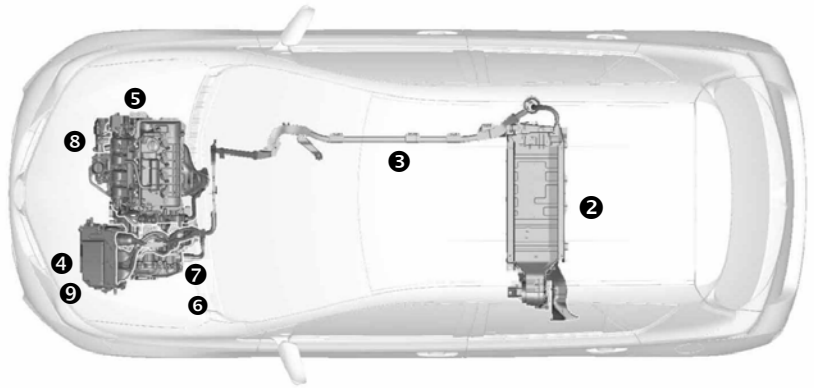
Engine Compartment View

Hybrid Synergy Drive Component Locations & Descriptions

Component	Location	Description
12 Volt Auxiliary Battery ❶	Right Side of Cargo Area	A lead-acid battery that supplies power to the low voltage devices.
Hybrid Vehicle (HV) Battery Pack ❷	Cabin Area, Mounted Under Rear Seat	201.6 Volt Nickel Metal Hydride (NiMH) battery pack consisting of 28 low voltage (7.2 Volt) modules connected in series.
Power Cables ❸	Undercarriage and Engine Compartment	Orange colored power cables carry high voltage Direct Current (DC) between the HV battery pack, inverter/converter, and A/C compressor. These cables also carry 3-phase Alternating Current (AC) between the inverter/converter, electric motor, and generator.
Inverter/ Converter ❹	Engine Compartment	Boosts and inverts the high voltage electricity from the HV battery pack to 3-phase AC electricity that drives the electric motor. The inverter/converter also converts AC electricity from the electric generator and electric motor (regenerative braking) to DC that recharges the HV battery pack.
Gasoline Engine ❺	Engine Compartment	Provides two functions: 1) Powers vehicle. 2) Powers generator to recharge the HV battery pack. The engine is started and stopped under control of the vehicle computer.
Electric Motor ❻	Engine Compartment	3-phase high voltage AC permanent magnet electric motor contained in the transaxle and drives the front wheels through the drive shaft.
Electric Generator ❼	Engine Compartment	3-phase high voltage AC generator that is contained in the transaxle and recharges the HV battery pack.



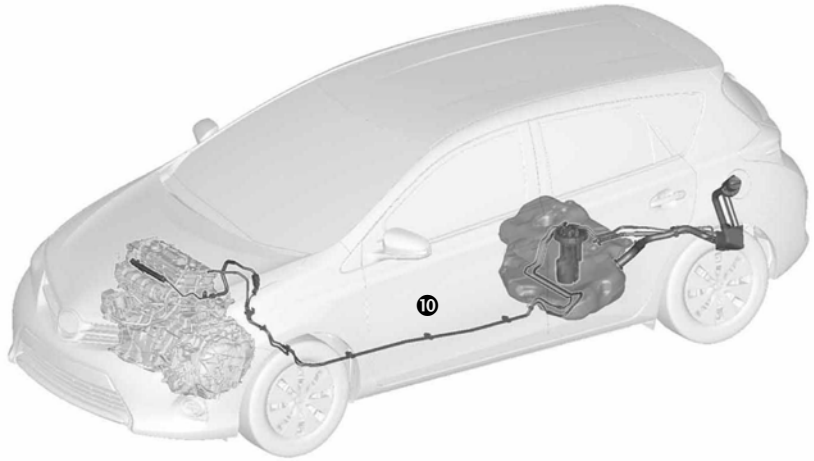
Hybrid Synergy Drive Components



Components (Top View) and High Voltage Power Cables

Hybrid Synergy Drive Component Locations & Descriptions (Continued)

Component	Location	Description
A/C Compressor (with Inverter) ❽	Engine Compartment	3-phase high voltage AC electrically driven motor compressor.
DC-DC Converter for 12 Volt Auxiliary Battery ❾	Engine Compartment	Converts 201.6 Volts from the HV battery pack to 12 Volts for low voltage vehicle power.
Fuel Tank and Fuel Line ❿	Undercarriage and Center	The fuel tank provides gasoline via a fuel line to the engine. The fuel line is routed under the center of vehicle.

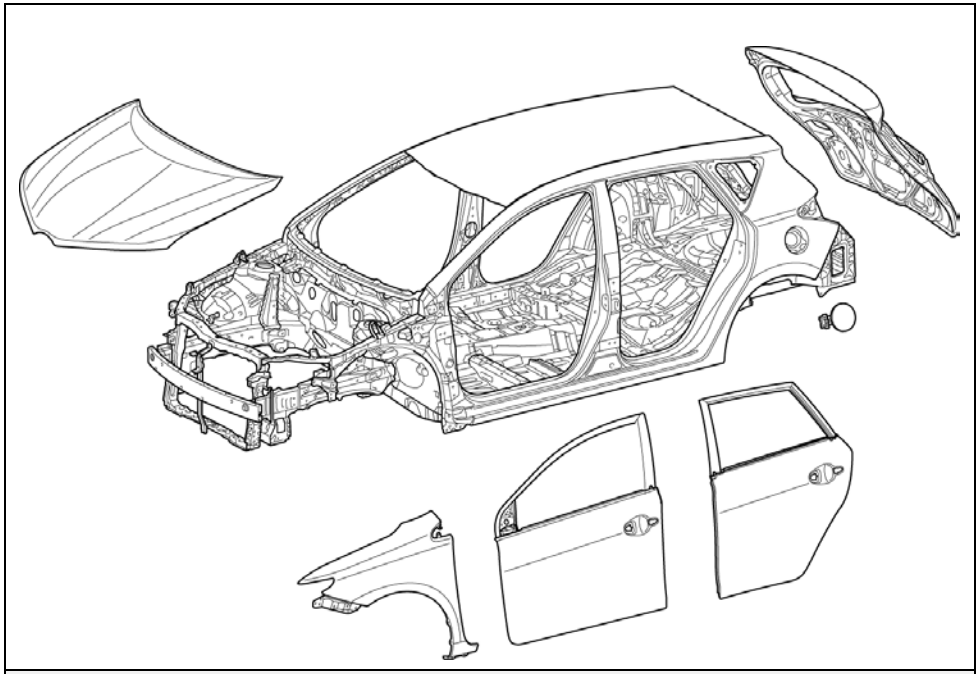


Fuel Tank and Fuel Line

Hybrid Synergy Drive Component Locations & Descriptions (Continued)

Key Specifications:

Gasoline Engine:	98 hp (73 kW), 1.8-liter Aluminum Alloy Engine
Electric Motor:	80 hp (60 kW), Permanent Magnet Motor
Transmission:	Automatic Only (electrically controlled continuously variable transaxle)
HV Battery:	201.6 Volt Sealed NiMH-Battery
Curb Weight:	3,020 - 3,153 lbs/1,370 - 1,430 kg
Fuel Tank:	11.9 gals/45.0 liters
Frame Material:	Steel Unibody
Body Material:	Steel Panels
Seating Capacity:	5 passenger



Steel Unibody

Entry & Start System

The AURIS Hybrid entry and start system consists of a key transceiver that communicates bi-directionally, enabling the vehicle to recognize the key in proximity to the vehicle. Once recognized, the key will allow the user to lock and unlock the doors without pushing key buttons*, and start the vehicle without inserting it into an ignition switch.

Key features:

- Passive (remote) function to lock/unlock the doors* and start the vehicle.
- Wireless transmitter buttons to lock/unlock all 5 doors.
- Hidden metal cut key to lock/unlock the doors.

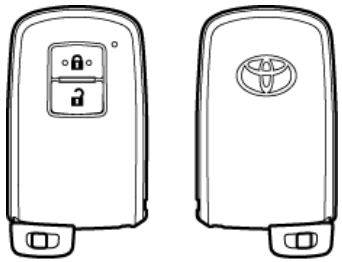
<u>Door (Lock/Unlock)</u>

There are several methods available to lock/unlock the doors.

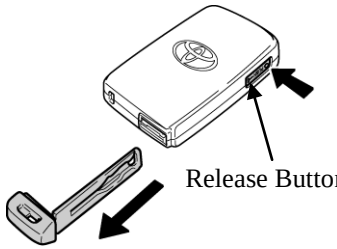
- Pushing the key lock button will lock all doors.
  Pushing the key unlock button will unlock all doors.

- Touching the sensor on the backside of the driver door exterior handle or the front passenger door exterior handle, with the key in proximity to the vehicle, unlocks all doors. Touching the lock sensor on either front door, or pushing the back door lock button will lock all doors.*

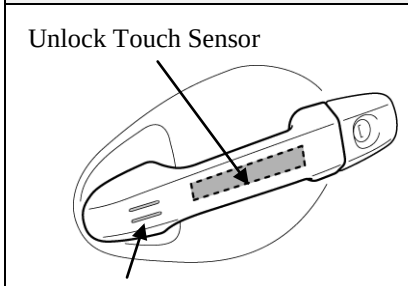
- Inserting the hidden metal cut key in the driver door lock and turning clockwise (for LHD model) or counterclockwise (for RHD model) unlocks all doors. To lock all doors turn the key counterclockwise (for LHD model) or clockwise (for RHD model). Only the driver door contains an exterior door lock for the metal cut key.



Key (Fob)

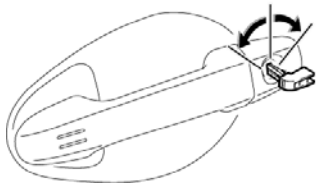


Hidden Metal Cut Key for Door Lock



This illustration is for an LHD model

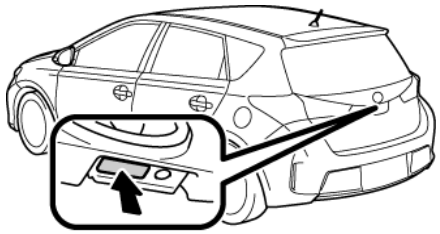
Driver Door Unlock Touch Sensor and Lock Touch Sensor*



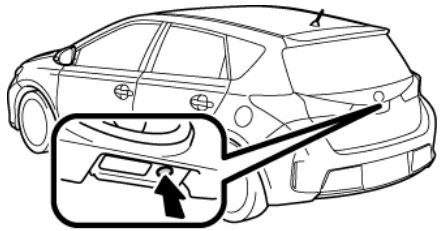
Use the Hidden Metal Cut Key

This illustration is for an LHD model

Front Driver Door Lock



Back Door Opener Switch



Back Door Lock Button*

*:Models with entry function

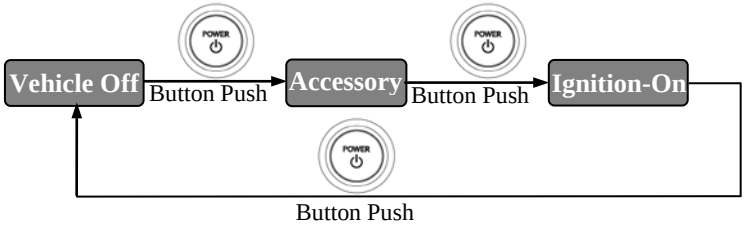
Entry & Start System (Continued)

Vehicle Starting/Stopping

The key has replaced the conventional metal cut key, and the power button has replaced the ignition switch. The key only needs to be in proximity to the vehicle to allow the system to function.

- With the brake pedal released, the first push of the power button operates the accessory mode, the second push operates the ignition-on mode, and the third push turns the ignition off again.

Ignition Mode Sequence (brake pedal released):



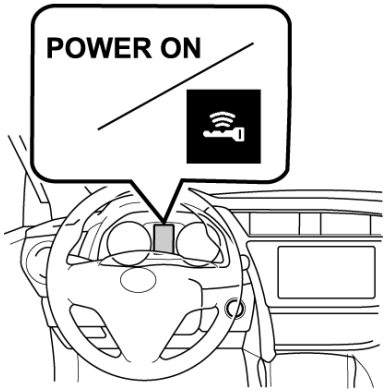
- Starting the vehicle takes priority over all other ignition modes and is accomplished by depressing the brake pedal and pushing the power button once. To verify the vehicle has started, check that the **READY** indicator is illuminated in the instrument cluster.

- If the internal key battery is dead, use the following method to start the vehicle.
  1. Touch the Toyota emblem side of the key to the power button.
  2. Within the 5 seconds after the buzzer sounds, push the power button with the brake pedal depressed (the **READY** indicator will illuminate).

- Once the vehicle has started and is on and operational (**READY-ON**), the vehicle is shut off by bringing the vehicle to a complete stop, the shift state indicator selects park (P), and then depressing the power button once.

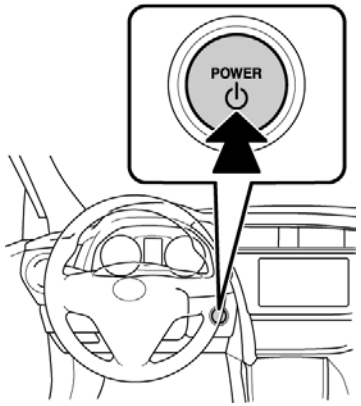
- To shut off the vehicle before coming to a stop in an emergency, push and hold down the power button for more than 2 seconds, or as an alternative, push the power button 3 times or more in a row. These procedure may be useful at an accident scene in which the **READY** indicator is on, park (P) cannot be selected, and the drive wheels remain in motion.

Ignition Mode	Multi-information Display (Instrument Cluster)
Off	-
Accessory	POWER ON
Ignition-On	POWER ON
Brake Pedal Depressed	Key Symbol
Vehicle Started (READY-ON)	-
Malfunction	Warning Message



This illustration is for an LHD model

POWER ON & Key Symbol (Multi-information Display)

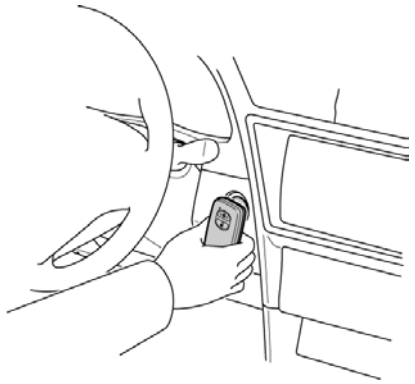


This illustration is for an LHD model

Ignition Modes (Brake Pedal Released)

This illustration is for an LHD model

Starting Sequence (Brake Pedal Depressed)



This illustration is for an LHD model

Key Recognition (When Key Battery is Dead)

Electronic Shift Selector

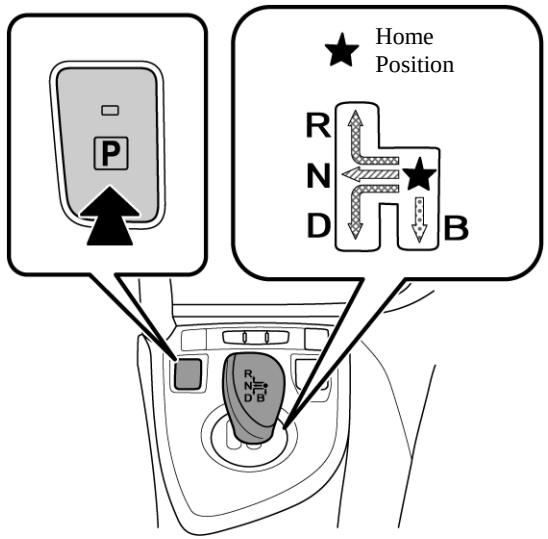
The AURIS Hybrid electronic shift selector is a momentary select shift-by-wire system that can be used to select reverse (R), neutral (N), drive (D), or engine brake (B) states.

- These states may only be selected while the vehicle is on and operational (**READY-ON**), except for neutral (N) which may also be selected while in the ignition-on mode. After reverse (R), neutral (N), drive (D), or engine brake (B) is selected, the transaxle remains in that state, identified on the instrument cluster, but the shift selector returns to the home position. To select neutral (N), it is necessary to hold the shift selector in the N position for approximately 0.5 seconds.

- Unlike a conventional vehicle, the electronic shift selector does not contain a park (P) position. Instead, a separate **P** switch located above the shift selector engages park (P).

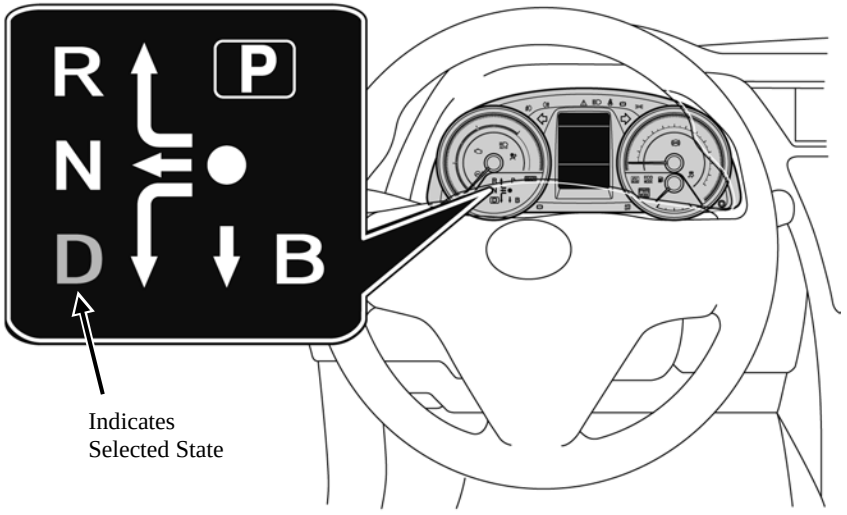
- When the vehicle is stopped, regardless of shift state, the electro-mechanical parking lock pawl is engaged to lock the transaxle into park (P) by either pressing the **P** switch or pushing the power button to shut off the vehicle.

- Being electronic, the shift selector and park (P) systems depend on the low voltage 12 Volt auxiliary battery for power. If the 12 Volt auxiliary battery is discharged or disconnected, the vehicle cannot be started and cannot be shifted into or out of park (P). There is no manual override except to reconnect the 12 Volt auxiliary battery or jump start the vehicle, refer to Jump Starting on page 30.



This illustration is for an LHD model

Electronic Shift Selector and P Switch

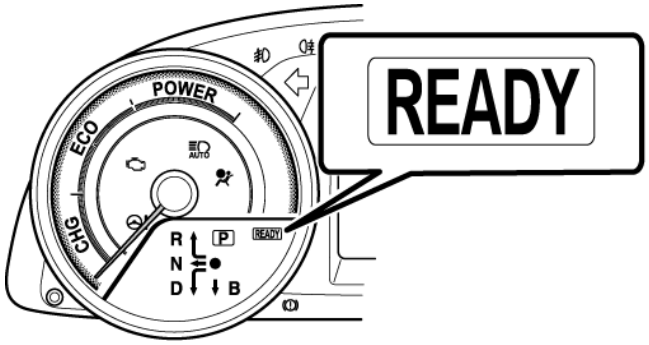


This illustration is for an LHD model

Instrument Cluster Shift State Indicator

Hybrid Synergy Drive Operation

Once the **READY** indicator is illuminated in the instrument cluster, the vehicle may be driven. However, the gasoline engine does not idle like a typical automobile and will start and stop automatically. It is important to recognize and understand the **READY** indicator provided in the instrument cluster. When lit, it informs the driver that the vehicle is on and operational even though the gasoline engine may be off and the engine compartment is silent.



Instrument Cluster **READY** Indicator

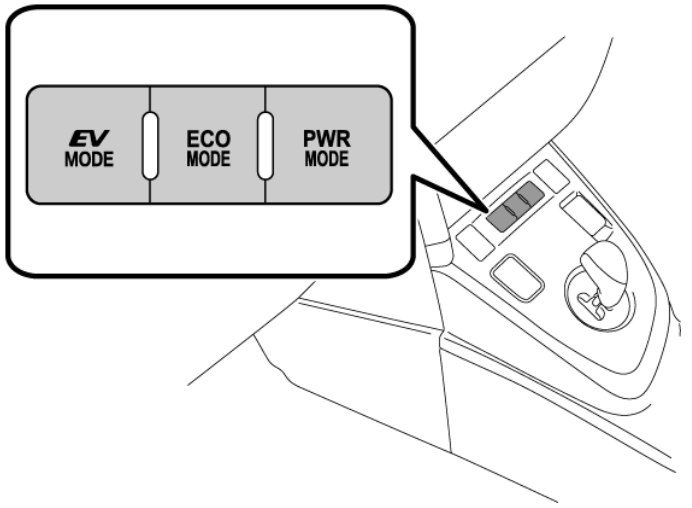
Vehicle Operation

- With the AURIS Hybrid, the gasoline engine may stop and start at any time while the **READY** indicator is on.

- Never assume that the vehicle is shut off just because the engine is off. Always look for the **READY** indicator status. The vehicle is shut off when the **READY** indicator is off.

- The vehicle may be powered by:
    1. The electric motor only.
    2. A combination of both the electric motor and the gasoline engine.

- The vehicle computer determines the mode in which the vehicle operates in order to helps enhance fuel economy and reduce emissions. Three features on the 2012 AURIS Hybrid are EV (Electric Vehicle) mode, ECO (Economy) mode, and PWR (Power) mode:
    1. EV Mode: When activated, and certain conditions have been met, the vehicle operates with the electric motor powered by the HV battery.
    2. ECO Mode: When activated, ECO mode helps enhance fuel economy on trips that involve frequent braking and acceleration.
    3. PWR Mode: When activated, PWR mode optimizes acceleration feel by increasing the power output more quickly at the beginning of accelerator pedal operation.



This illustration is for an LHD model

EV Mode Switch, ECO Mode Switch, and PWR Mode Switch

Hybrid Vehicle (HV) Battery Pack

The AURIS Hybrid features a high voltage Hybrid Vehicle (HV) battery pack that contains sealed Nickel Metal Hydride (NiMH) battery modules.

HV Battery Pack

- The HV battery pack is enclosed in a metal case and is rigidly mounted to the cabin area under the rear seat. The metal case is isolated from high voltage and concealed by carpet in the cabin area.
- The HV battery pack consists of 28 low voltage (7.2 Volt) NiMH battery modules connected in series to produce approximately 201.6 Volts. Each NiMH battery module is non-spillable and sealed in a metal case.
- The electrolyte used in the NiMH battery module is an alkaline mixture of potassium and sodium hydroxide. The electrolyte is absorbed into the battery cell plates and will not normally leak, even in a collision.

HV Battery Pack	
Battery pack voltage	201.6 V
Number of NiMH battery modules in the pack	28
NiMH battery module voltage	7.2 V
NiMH battery module dimensions (Width x Length x Height)	11.2 x 0.8 x 4.6 in. (285.1 x 19.6 x 117.8mm)
NiMH module weight	2.3 lbs (1.04 kg)
NiMH battery pack dimensions (Width x Length x Height)	39.9 x 13.3 x 8 in. (1013 x 337.6 x 202.5 mm)
NiMH battery pack weight	88.6 lbs (40.2 kg)

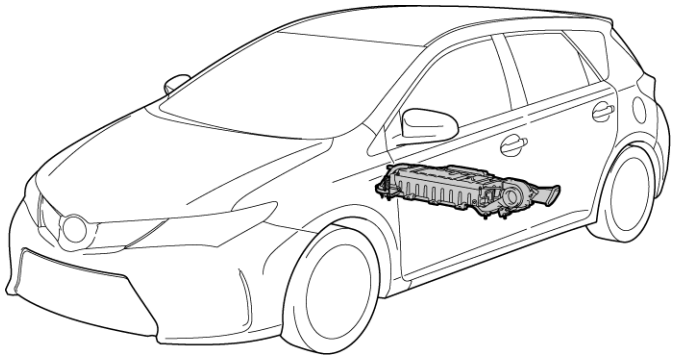
Note: Values in inches have been rounded.

Components Powered by the HV Battery Pack

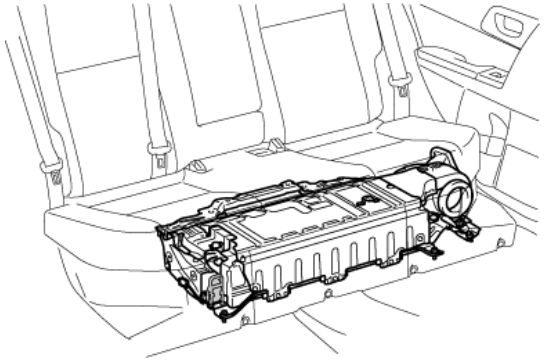
- Electric Motor
- Power Cables
- Electric Generator
- DC-DC Converter for 12 Volt Auxiliary Battery
- Inverter/Converter
- A/C Compressor

HV Battery Pack Recycling

- The HV battery pack is recyclable. Contact the nearest Toyota dealer.



HV Battery Pack



HV Battery Pack
(Viewed from the Rear Seat)

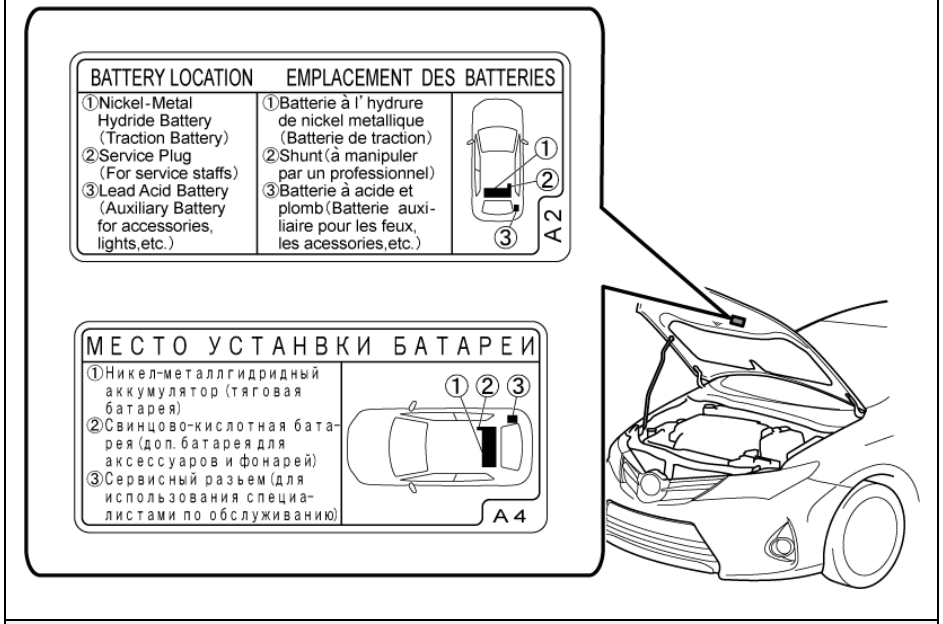
Low Voltage Battery

Auxiliary Battery

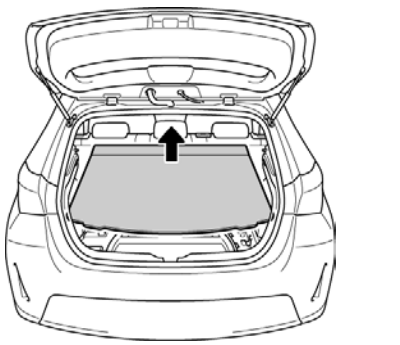
- The AURIS Hybrid contains a sealed lead-acid 12 Volt battery. This 12 Volt auxiliary battery powers the vehicle electrical system similar to a conventional vehicle. As with other conventional vehicles, the negative terminal of the auxiliary battery is grounded to the metal chassis of the vehicle.

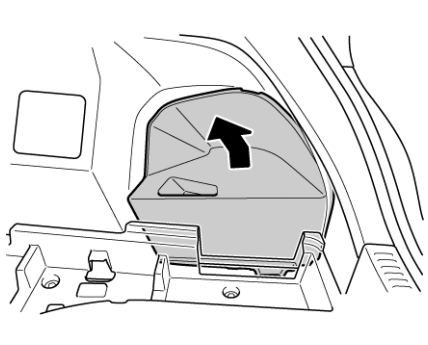
- The auxiliary battery is located in the cargo area. It is concealed by a plastic cover on the right side in the rear quarter panel well.

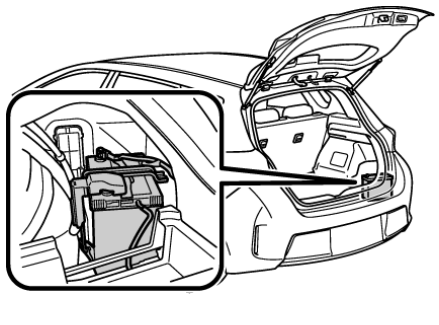
  NOTE:
  An under hood label shows the location of the HV battery (traction battery) and 12 Volt auxiliary battery.



Battery Location Label


Remove center deck board


Remove 12 Volt Auxiliary Battery Plastic Cover


12 Volt Auxiliary Battery Mounted in Cargo Area (Right Side)

High Voltage Safety

The HV battery pack powers the high voltage electrical system with DC electricity. Positive and negative orange colored high voltage power cables are routed from the battery pack, under the vehicle floor pan, to the inverter/converter. The inverter/converter contains a circuit that boosts the HV battery voltage from 201.6 to 650 Volts DC. The inverter/converter creates 3-phase AC to power the motor. Power cables are routed from the inverter/converter to each high voltage motor (electric motor, electric generator, and A/C compressor). The following systems are intended to help keep occupants in the vehicle and emergency responders safe from high voltage electricity:

<u>High Voltage Safety System</u>

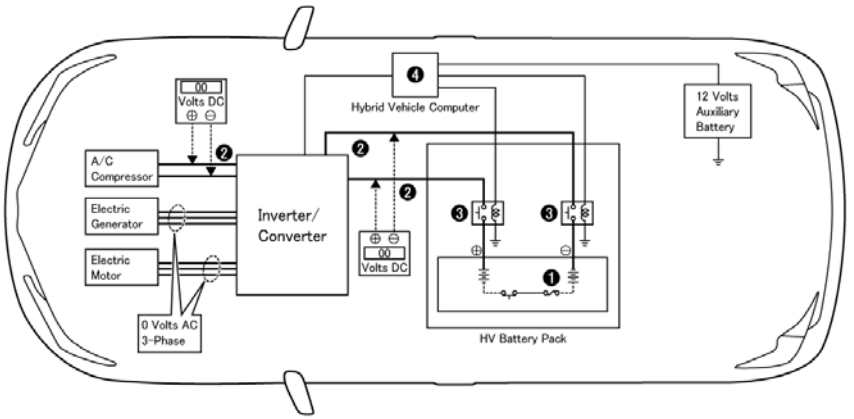
- A high voltage fuse ❶ provides short circuit protection in the HV battery pack.

- Positive and negative high voltage power cables ❷ connected to the HV battery pack are controlled by 12 Volt normally open relays ❸. When the vehicle is shut off, the relays stop electrical flow from leaving the HV battery pack.

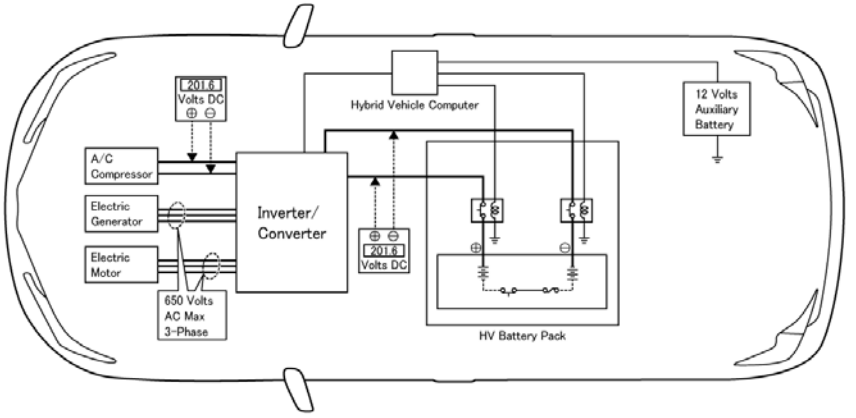
> ⚠**WARNING:**
> *The high voltage system may remain powered for up to 10 minutes after the vehicle is shut off or disabled. To prevent serious injury or death from severe burns or electric shock, avoid touching, cutting, or breaching any orange high voltage power cable or high voltage component.*

- Both positive and negative power cables ❷ are insulated from the metal body. High voltage electricity flows through these cables and not through the metal vehicle body. The metal vehicle body is safe to touch because it is insulated from the high voltage components.

- A ground fault monitor in the hybrid vehicle computer ❹ continuously monitors for high voltage leakage to the metal chassis while the vehicle is running. If a malfunction is detected, the hybrid vehicle computer ❹ will illuminate the master warning light ⚠ in the instrument cluster and indicate "CHECK HYBRID SYSTEM" on the multi-information display.



High Voltage Safety System – Vehicle Shut Off (**READY-OFF**)



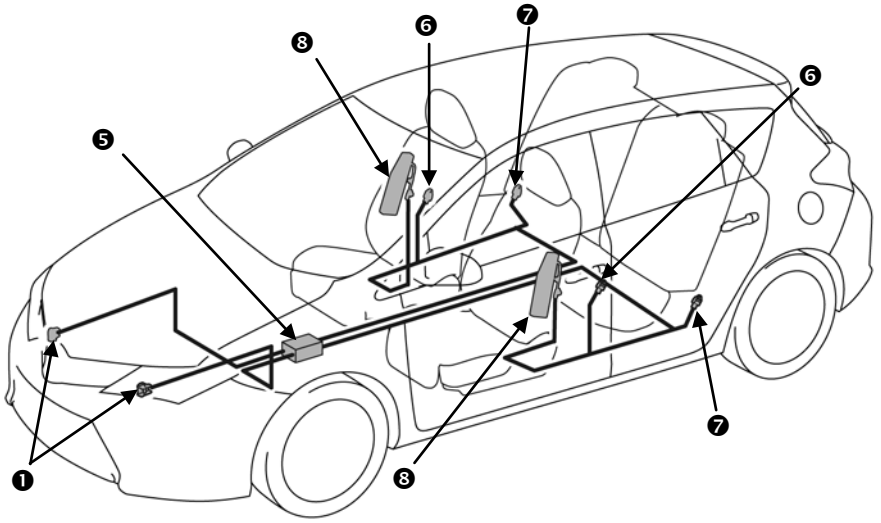
High Voltage Safety System – Vehicle On and Operational (**READY-ON**)

SRS Airbags & Seat Belt Pretensioners

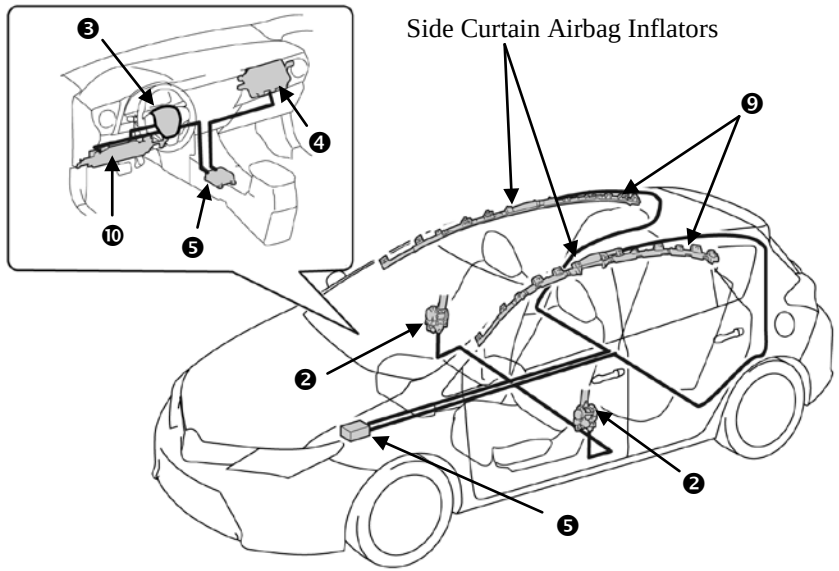
Standard Equipment

- Electronic frontal impact sensors (2) are mounted in the engine compartment ❶ as illustrated.
- Front seat belt pretensioners are mounted near the base of the B-pillars ❷.
- A frontal driver airbag ❸ is mounted in the steering wheel hub.
- A frontal passenger airbag ❹ is integrated into the dashboard and deploys through the top of the dashboard.
- The SRS computer ❺, which contains an impact sensor, is mounted on the floor pan underneath the instrument panel.
- Front electronic side impact sensors (2) are mounted near the base of the B-pillars. ❻
- Rear electronic side impact sensors (2) are mounted near the base of the C-pillars. ❼
- Front seat side airbags ❽ are mounted in the front seatbacks.
- Side curtain airbags ❾ are mounted along the outer edge inside the roof rails.
- Driver knee airbag ❿are mounted on the lower portion of the dash.

⚠ **WARNING:**
The SRS may remain powered for up to 90 seconds after the vehicle is shut off or disabled. To prevent serious injury or death from unintentional SRS deployment, avoid breaching the SRS components.



Electronic Impact Sensors and Side Airbags



This illustration is for an LHD model

Standard Frontal Airbags, Seat Belt Pretensioners, Knee Airbag, Side Curtain Airbags

SRS Airbags & Seat Belt Pretensioners (Continued)

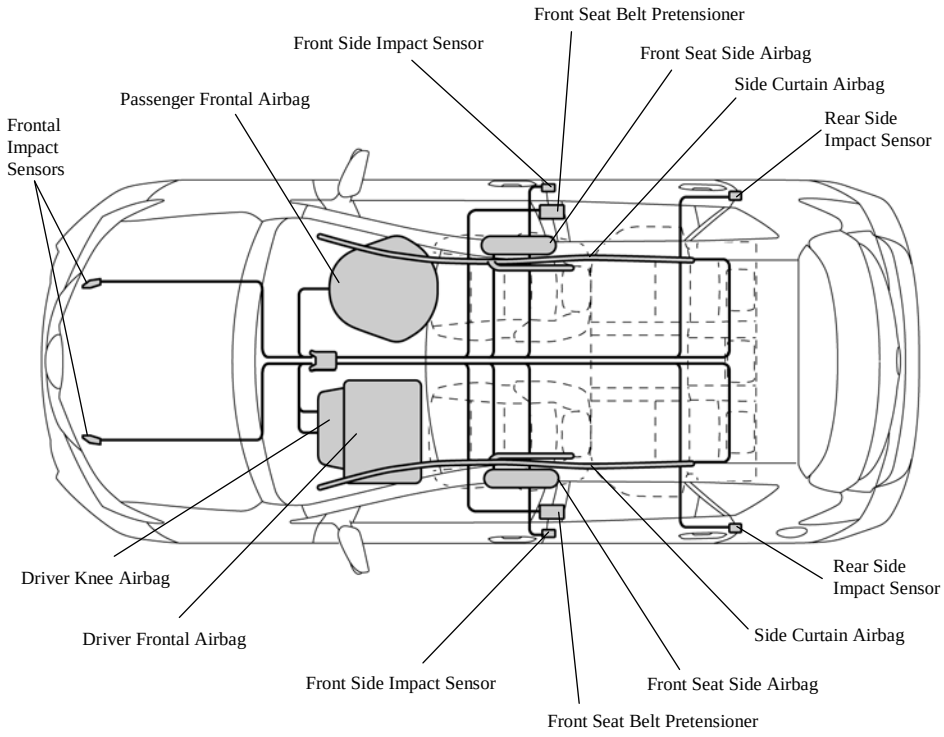
Standard Equipment (Continued)

NOTE:

The front seatback mounted side airbags and the side curtain airbags may deploy independently of each other.

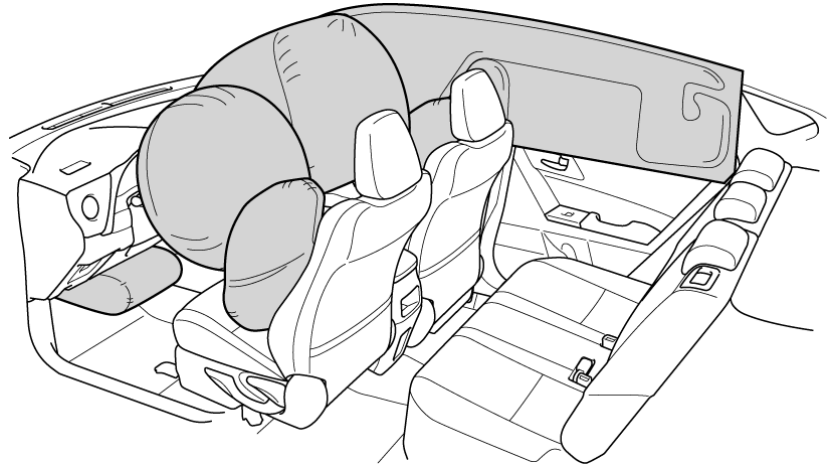
The driver knee airbag deploy simultaneously with the frontal airbags and seat belt pretensioners.

Electronic side impact sensors are installed near the base of the B-pillar and C-pillar to aid in side collision detection accuracy.



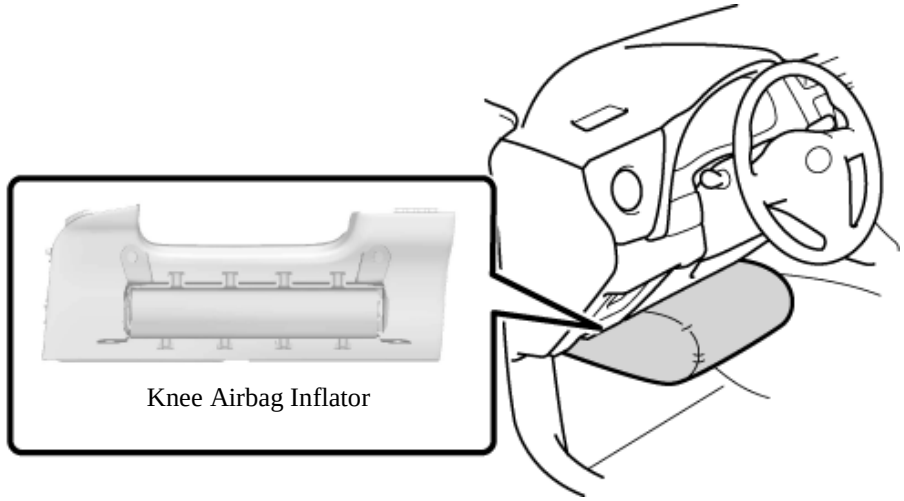
This illustration is for an LHD model

SRS System Diagram



This illustration is for an LHD model

Frontal, Knee, Front Seatback Mounted Side, Side Curtain Airbags.



This illustration is for an LHD model

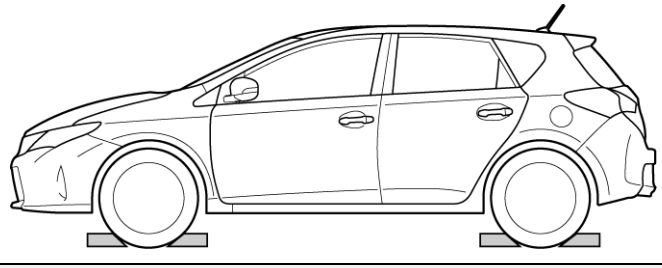
Driver Knee Airbag and Inflator

Emergency Response

On arrival, emergency responders should follow their standard operating procedures for vehicle incidents. Emergencies involving the AURIS Hybrid may be handled like other automobiles except as noted in these guidelines for Extraction, Fire, Overhaul, Recovery, Spills, First Aid, and Submersion.

⚠ WARNING:

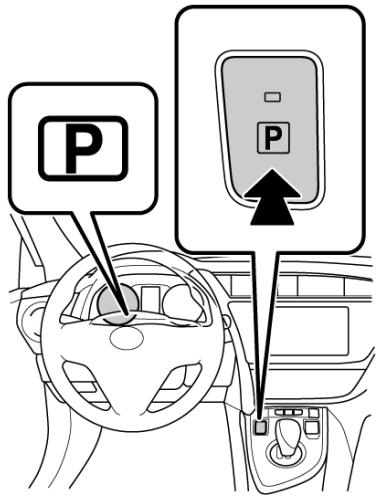
- ***Never*** *assume the AURIS Hybrid is shut off simply because it is silent.*
- *Always observe the instrument cluster for the* ***READY*** *indicator status to verify whether the vehicle is on or shut off. The vehicle is shut off when the* ***READY*** *indicator is off.*
- *Failure to shut off and disable the vehicle before emergency response procedures are performed may result in serious injury or death from the unintentional deployment of the SRS or severe burns and electric shock from the high voltage electrical system.*



Chock Wheels

This illustration is for an LHD model

Set Parking Brake



This illustration is for an LHD model

Push P Switch

Extrication

- Immobilize Vehicle

  Chock wheels and set the parking brake.
  Push the **P** switch to engage park (P).

- Disable Vehicle

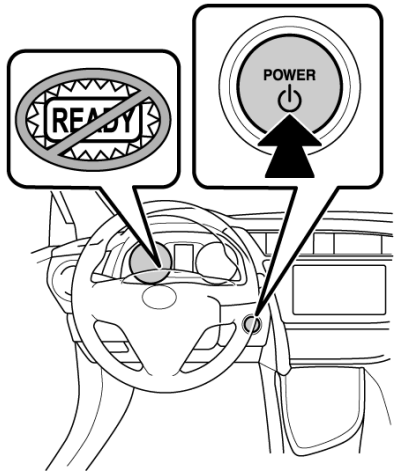
  Performing either of the following two procedures will shut the vehicle off and disable the HV battery pack, SRS, and gasoline fuel pump.

Emergency Response (Continued)

Extrication (Continued)

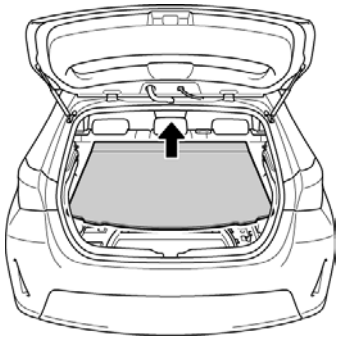
Procedure #1

1. Confirm the status of the **READY** indicator in the instrument cluster.
2. If the **READY** indicator is illuminated, the vehicle is on and operational. Shut off the vehicle by pushing the power button once.
3. The vehicle is already shut off if the instrument cluster lights and the **READY** indicator are not illuminated. Do **not** push the power button because the vehicle may start.
4. If the key is easily accessible, keep it at least 16 feet (5 meters) away from the vehicle.
5. If the key cannot be found, disconnect the 12 Volt auxiliary battery behind the cover in the cargo area to prevent accidental restarting of the vehicle.

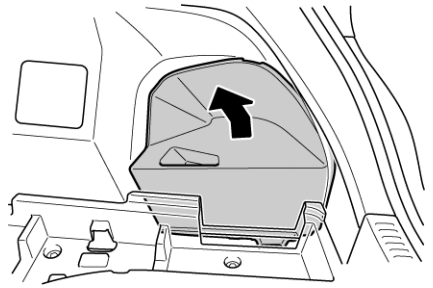


This illustration is for an LHD model

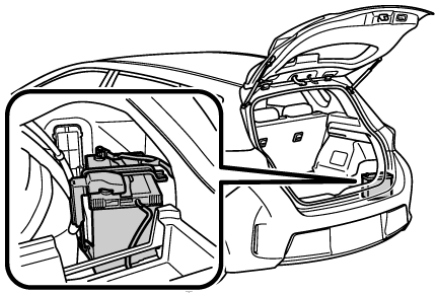
Shut Off Vehicle (**READY-OFF**)



Remove Center Deck Board



Remove 12 Volt Auxiliary Battery Plastic Cover



12 Volt Auxiliary Battery Mounted in Cargo Area (Right Side)

Emergency Response (Continued)

Extrication (Continued)

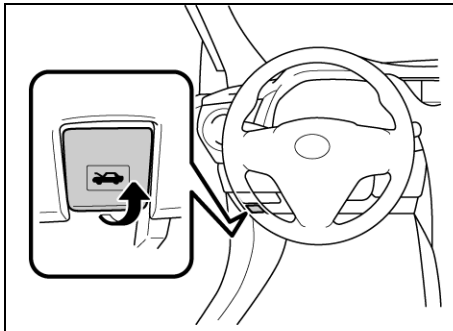
Procedure #2 (Alternate if power button is inaccessible)

1. Open the hood.
2. Remove the fuse box cover.
3. Remove the **IG2** fuse (15 A blue colored) in the engine compartment fuse box (refer to illustration). If the correct fuse cannot be recognized, pull all fuses in the fuse box.
4. Disconnect the 12 Volt auxiliary battery behind the cover in the cargo area.

NOTE:
Before disconnecting the 12 Volt auxiliary battery, if necessary, reposition the optional power lumbar support, lower the windows, unlock the doors, and open the back door as required. Once the 12 Volt auxiliary battery is disconnected, power controls will not operate.

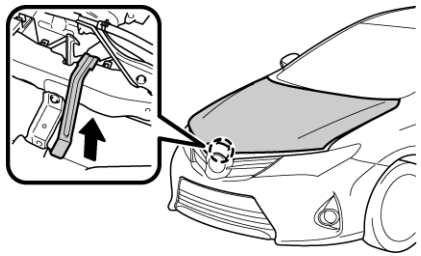
⚠ WARNING:

- *The high voltage system may remain powered for up to 10 minutes after the vehicle is shut off or disabled. To prevent serious injury or death from severe burns or electric shock, avoid touching, cutting, or breaching any orange high voltage power cable or high voltage component.*
- *The SRS may remain powered for up to 90 seconds after the vehicle is shut off or disabled. To prevent serious injury or death from unintentional SRS deployment, avoid breaching the SRS components.*
- *If none of the disabling procedures can be performed, proceed with caution as there is no assurance that the high voltage electrical system, SRS, or fuel pump are disabled.*

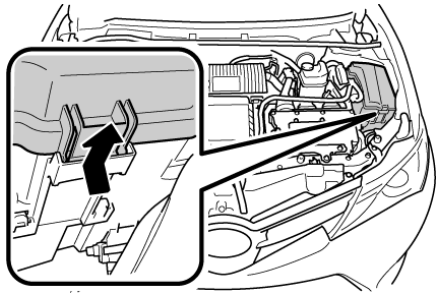


This illustration is for an LHD model

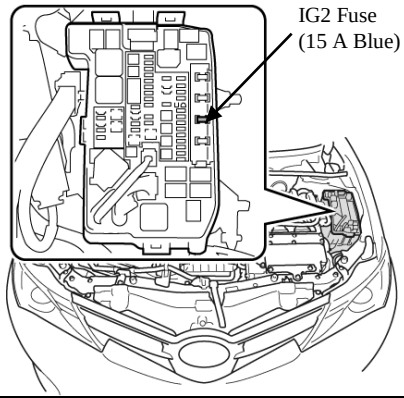
Pull Hood Release



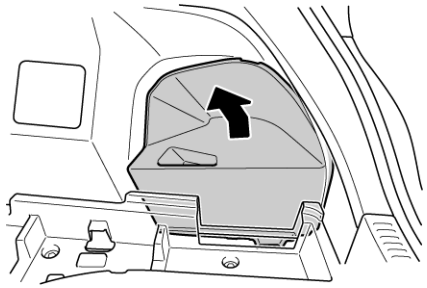
Hood Latch Release



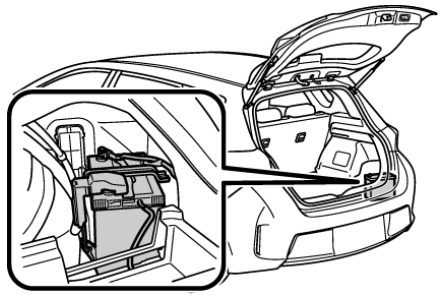
Remove Fuse Box Cover



Location of IG2 Fuse in Engine Compartment Fuse Box



Remove 12 Volt Auxiliary Battery Plastic Cover



12 Volt Auxiliary Battery Mounted in Cargo Area (Right Side)

Emergency Response (Continued)

Extrication (Continued)

- Stabilize Vehicle

  Crib at (4) points directly under the front and rear pillars.
  Do not place cribbing under the high voltage power cables, exhaust system, or fuel system.

- Access Patients

  Glass Removal

  Use normal glass removal procedures as required.

  Types of glazing found on the AURIS Hybrid
  - Laminated front windshield
  - Tempered front side windows
  - Tempered rear side windows
  - Tempered rear quarter windows
  - Tempered rear window

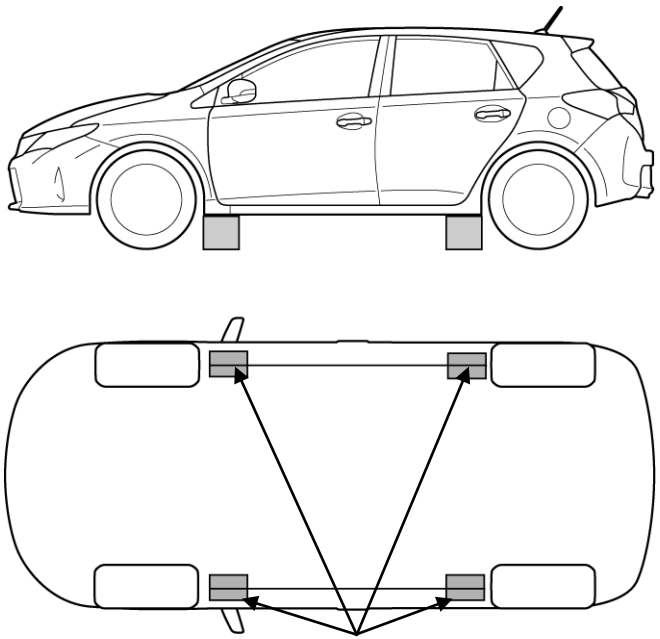
  SRS Awareness

  Responders need to be cautious when working in close proximity to undeployed airbags and seat belt pretensioners.

  Door Removal/Displacement

  Doors can be removed by conventional rescue tools such as hand, electric, and hydraulic tools. In certain situations, it may be easier to pry back the vehicle body to expose and unbolt the hinges.

  NOTE:
  To prevent accidental airbag deployment when performing front door removal/displacement, ensure the vehicle is shut off and the 12 Volt auxiliary battery is disconnected.



Cribbing Points

Cribbing Points

Emergency Response (Continued)

Extrication (Continued)

Roof Removal

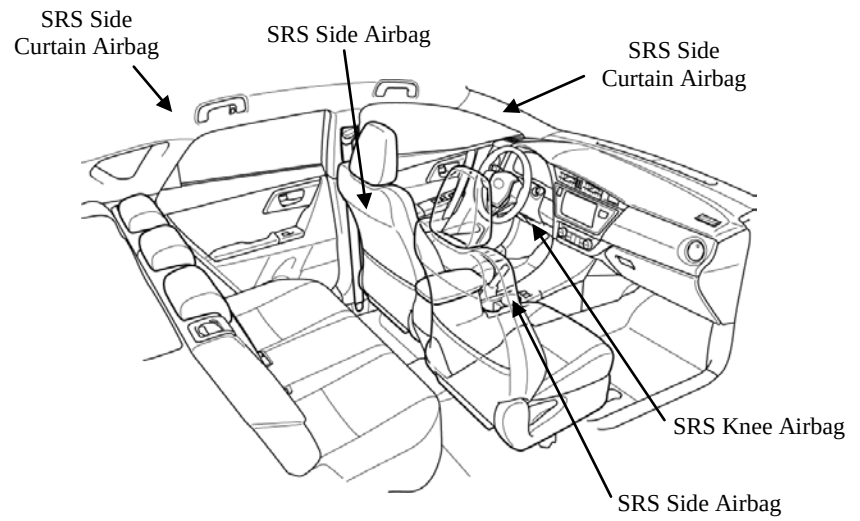
The AURIS Hybrid is equipped with side curtain airbags. When undeployed, total roof removal is not recommended. Patient access through the roof can be performed by cutting the roof center section inboard of the roof rails as illustrated. This would avoid breaching the side curtain airbags, inflators, and wiring harness.

NOTE:

The side curtain airbags may be identified as illustrated on this page (additional component details on page 15).

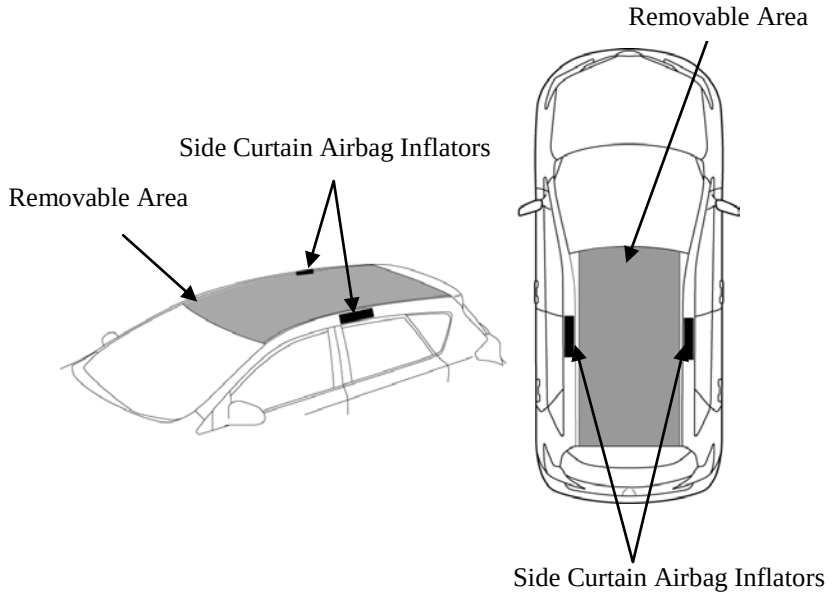
Dash Displacement

The AURIS Hybrid is equipped with side curtain airbags. When undeployed, total roof removal is not recommended to avoid breaching the side curtain airbags, inflators, and wiring harness. As an alternative, dash displacement may be performed by using a Modified Dash Roll.



This illustration is for an LHD model

Side, Curtain, and Knee Airbag Identifiers



Roof Removal Area

Emergency Response (Continued)

Extrication (Continued)

Rescue Lift Air Bags

Responders should not place cribbing or rescue lift air bags under the high voltage power cables, exhaust system, or fuel system.

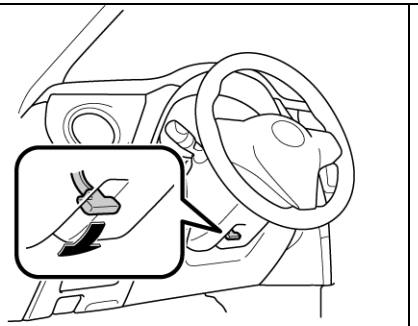
Repositioning Steering Wheel and Front Seats

Tilt and telescopic steering wheel and seat controls are shown in the illustrations.

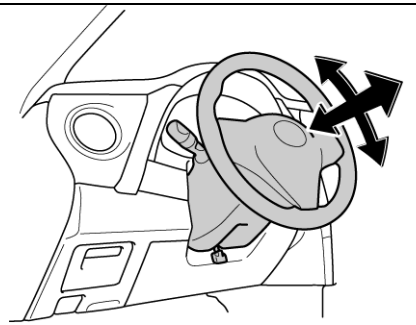
For optional power lumbar seat, operate the power seat lumbar switch to adjusts the lumbar support position.

NOTE:

The AURIS Hybrid is equipped with an optional electrochromic auto dimming rear view mirror. The mirror contains a minimal amount of transparent gel sealed between two glass plates that will not normally leak.



This illustration is for an LHD model

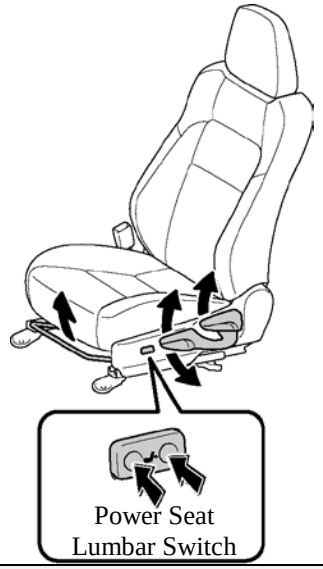


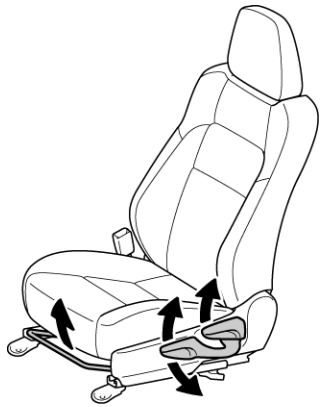
This illustration is for an LHD model

Tilt and Telescoping Control

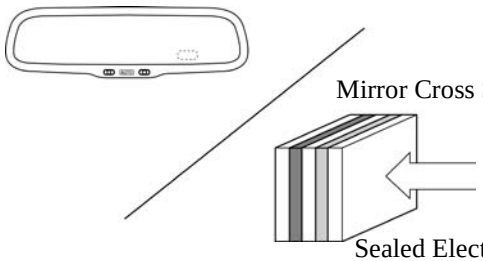
Optional Power Lumbar Seat

Standard Seat





Front Seat Controls



Optional Electrochromic Auto Dimming Rear View Mirror

Emergency Response (Continued)

Fire

Approach and extinguish a fire using proper vehicle fire fighting practices as recommended by NFPA, IFSTA, or the National Fire Academy (USA).

- Extinguishing Agent
  Water has been proven to be a suitable extinguishing agent.

- Initial Fire Attack
  Perform a fast, aggressive fire attack.
  Divert the runoff from entering watershed areas.
  Attack teams may not be able to identify a AURIS Hybrid until the fire has been knocked down and overhaul operations have commenced.

- Fire in the HV Battery Pack
  Should a fire occur in the NiMH HV battery pack, attack crews should utilize a water stream or fog pattern to extinguish any fire within the vehicle *except* for the HV battery pack.

⚠WARNING:

- *The NiMH battery electrolyte is a caustic alkaline (pH 13.5) that is damaging to human tissues. To avoid injury by coming in contact with the electrolyte, wear proper personal protective equipment.*
- *The battery modules are contained within a metal case and accessibility is limited.*
- *To avoid serious injury or death from severe burns or electric shock, **never** breach or remove the high voltage battery pack cover under any circumstance including fire.*

When allowed to burn themselves out, the AURIS Hybrid NiMH battery modules burn rapidly and can quickly be reduced to ashes except for the metal.

Offensive Fire Attack

Normally, flooding an NiMH HV battery pack with copious amounts of water at a safe distance will effectively control the HV battery pack fire by cooling the adjacent NiMH battery modules to a point below their ignition temperature. The remaining modules on fire, if not extinguished by the water, will burn themselves out.

However, flooding the AURIS Hybrid HV battery pack is *not* recommended due to the battery case design and location preventing the responder from properly applying water through the available vent openings safely. Therefore, it is recommended that the incident commander allow the AURIS Hybrid HV battery pack to burn itself out.

Defensive Fire Attack

If the decision has been made to fight the fire using a defensive attack, the fire attack crew should pull back a safe distance and allow the NiMH battery modules to burn themselves out. During this defensive operation, fire crews may utilize a water stream or fog pattern to protect exposures or to control the path of smoke.

Emergency Response (Continued)

Overhaul

During overhaul, immobilize and disable the vehicle if not already done. Refer to illustrations on page 17, 18 and 19. The HV battery cover and any high voltage components should ***never*** be breached or removed under any circumstances including fire. Doing so may result in severe electrical burns, shock, or electrocution.

- Immobilize Vehicle
  Chock wheels and set the parking brake.
  Push the **P** switch to engage park (P).

- Disable Vehicle
  Performing either of the following two procedures will shut the vehicle off and disable the HV battery pack, SRS, and gasoline fuel pump.

  Procedure #1
  1. Confirm the status of the **READY** indicator in the instrument cluster.
  2. If the **READY** indicator is illuminated, the vehicle is on and operational. Shut off the vehicle by pushing the power button once.
  3. The vehicle is already shut off if the instrument cluster lights and the **READY** indicator are not illuminated. Do **not** push the power button because the vehicle may start.
  4. If the key is easily accessible, keep it at least 16 feet (5 meters) away from the vehicle.
  5. If the key cannot be found, disconnect the 12 Volt auxiliary battery behind the cover in the cargo area to prevent accidental restarting of the vehicle.

  Procedure #2 (Alternate if power button is inaccessible)
  1. Open the hood and remove the fuse box cover.
  2. Remove the **IG2** fuse (15 A blue colored) in the engine compartment fuse box as illustrated on page 19. If the correct fuse cannot be recognized, pull all fuses in the fuse box.
  3. Disconnect the 12 Volt auxiliary battery behind the cover in the cargo area.

NOTE:
Before disconnecting the 12 Volt auxiliary battery, if necessary, reposition the optional power lumbar support, lower the windows, unlock the doors, and open the back door as required. Once the 12 Volt auxiliary battery is disconnected, power controls will not operate.

⚠ WARNING:

- *The high voltage system may remain powered for up to 10 minutes after the vehicle is shut off or disabled. To prevent serious injury or death from severe burns or electric shock, avoid touching, cutting, or breaching any orange high voltage power cable or high voltage component.*
- *The SRS may remain powered for up to 90 seconds after the vehicle is shut off or disabled. To prevent serious injury or death from unintentional SRS deployment, avoid breaching the SRS components.*
- *If none of the disabling procedures can be performed, proceed with caution as there is no assurance that the high voltage electrical system, SRS, or fuel pump are disabled.*

Recovering/Recycling of NiMH HV Battery Pack

Clean up of the HV battery pack can be accomplished by the vehicle recovery crew without further concern of runoff or spillage. For information regarding recycling of the HV battery pack, contact the nearest Toyota dealer.

Emergency Response (Continued)

Spills

The AURIS Hybrid contains the same common automotive fluids used in other non-hybrid Toyota vehicles, with the exception of the NiMH electrolyte used in the HV battery pack. The NiMH battery electrolyte is a caustic alkaline (pH 13.5) that is damaging to human tissues. The electrolyte, however, is absorbed in the cell plates and will not normally spill or leak out even if a battery module is cracked. A catastrophic crash that would breach both the metal battery pack case and a metal battery module would be a rare occurrence.

⚠ WARNING:

The NiMH battery electrolyte is a caustic alkaline (pH 13.5) that is damaging to human tissues. To avoid injury by coming in contact with the electrolyte, wear proper personal protective equipment.

Similar to the use of baking soda to neutralize a lead-acid battery electrolyte spill, a dilute boric acid solution or vinegar can be used to neutralize a NiMH battery electrolyte spill.

NOTE:
Electrolyte leakage from the HV battery pack is unlikely due to its construction and the amount of available electrolyte contained within the NiMH modules. Any spillage would not warrant a declaration as a hazardous material incident. Responders should follow the recommendations as outlined in this emergency response guide.

In an emergency, refer to the NiMH battery part number G9280-12020 manufacturer's Product Safety Data Sheet (PSDS).

- Handle NiMH electrolyte spills using the following Personal Protective Equipment (PPE):
  Splash shield or safety goggles. Fold down helmet shields are not acceptable for acid or electrolyte spills.
  Rubber, latex or nitrile gloves.
  Apron suitable for alkaline.
  Rubber boots.

- Neutralize NiMH Electrolyte
  Use a boric acid solution or vinegar.
  Boric acid solution - 800 grams boric acid to 20 liters water or 5.5 ounces boric acid to 1 gallon of water.

First Aid

Emergency responders may not be familiar with a NiMH electrolyte exposure when rendering aid to a patient. Exposure to the electrolyte is unlikely except in a catastrophic crash or through improper handling. Utilize the following guidelines in the event of exposure.

⚠ WARNING:

The NiMH battery electrolyte is a caustic alkaline (pH 13.5) that is damaging to human tissues. To avoid injury by coming in contact with the electrolyte, wear proper personal protective equipment.

- Wear Personal Protective Equipment (PPE)
  Splash shield or safety goggles. Fold down helmet shields are not acceptable for acid or electrolyte spills.
  Rubber, latex or nitrile gloves.
  Apron suitable for alkaline.
  Rubber boots.

- Absorption
  Perform gross decontamination by removing affected clothing and properly disposing of the garments.
  Rinse the affected areas with water for 20 minutes.
  Transport patients to the nearest emergency medical care facility.

- Inhalation in Non-Fire Situations
  No toxic gases are emitted under normal conditions.

Emergency Response (Continued)

First Aid (Continued)

- Inhalation in Fire Situations
  Toxic gases are given off as by-products of combustion. All responders in the Hot Zone should wear the proper PPE for fire fighting including SCBA.
  Move a patient from the hazardous environment to a safe area and administer oxygen.
  Transport patients to the nearest emergency medical care facility.

- Ingestion
  Do not induce vomiting.
  Allow the patient to drink large quantities of water to dilute the electrolyte (never give water to an unconscious person).
  If vomiting occurs spontaneously, keep the patient's head lowered and forward to reduce the risk of aspiration.
  Transport patients to the nearest emergency medical care facility.

Submersion

A submerged hybrid vehicle does not have high voltage potential on the metal vehicle body, and is safe to touch.

Access Patients

Responders can access the patient and perform normal extrication procedures. High voltage orange color coded power cables and high voltage components should never be touched, cut, or breached.

Vehicle Recovery

If a hybrid vehicle is fully or partially submerged in water, emergency responders may not be able to determine if the vehicle has been automatically disabled. The AURIS Hybrid may be handled by following these recommendations:

1. Remove the vehicle from the water.
2. Drain the water from the vehicle if possible.
3. Follow the immobilizing and disabling procedures on page 17, 18 and 19.

NOTE:
When parts related to the electronic shift selector, P switch or hybrid system are damaged due to submersion, it may not be possible to shift the transaxle out of park (P). If this is the case, make sure to tow or move the vehicle with the front wheels off the ground.

Roadside Assistance

Roadside assistance for the Toyota AURIS Hybrid may be handled like conventional Toyota vehicles except as noted in the following pages.

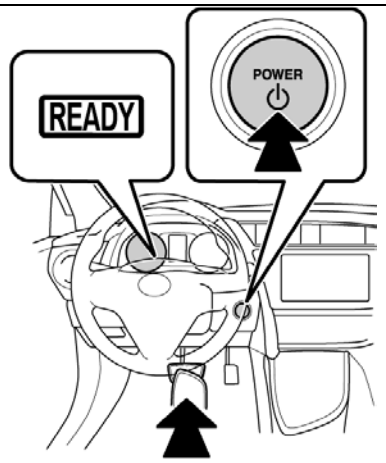
Shift Selector

The AURIS Hybrid utilizes an electronic shift selector and an electronic **P** switch for park (P). If the 12 Volt auxiliary battery is discharged or disconnected, the vehicle cannot be started nor can it be shifted out of park (P). If discharged, the 12 Volt auxiliary battery can be jump started to allow vehicle starting and shifting out of park (P).
Most other roadside assistance operations may be handled like conventional Toyota vehicles.

Towing

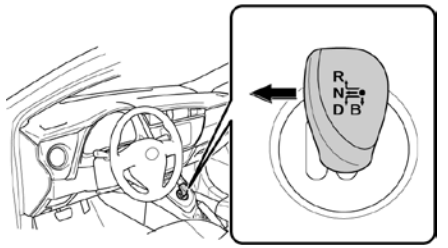
The AURIS Hybrid is a front wheel drive vehicle and it **must** be towed with the front wheels off the ground. Failure to do so may cause serious damage to Hybrid Synergy Drive components.

- A flat bed trailer is the preferred method of towing.
- The vehicle may be shifted out of park (P) into neutral (**N**) when in either the ignition-on or READY-on modes. To select neutral (**N**), it is necessary to hold the shift selector in the N position for approximately 0.5 seconds.
- If the 12 Volt auxiliary battery is discharged, the vehicle will not start and shifting out of park (P) is not possible. There is no manual override except to jump start the vehicle, refer to the Jump Starting on page 30.
- If a tow truck is not available, in an emergency the vehicle may be temporarily towed using a cable or chain secured to the emergency towing eyelet or rear hook for short distances at low speeds (below 18 mph (30km/h)). The towing eyelet is located with the tools in the cargo area, refer to the illustration on page 29.



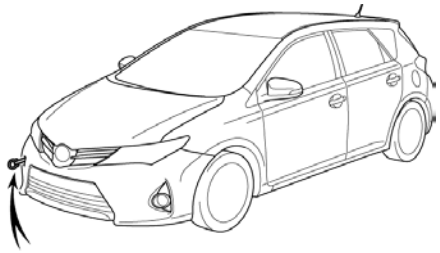
This illustration is for an LHD model

Starting Vehicle

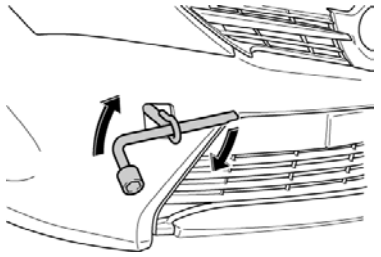


This illustration is for an LHD model

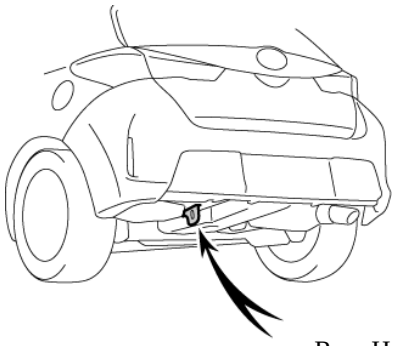
Move Shift Selector to N Position



Towing Eyelet Mounting Location



Towing Eyelet Installation



Rear Hook

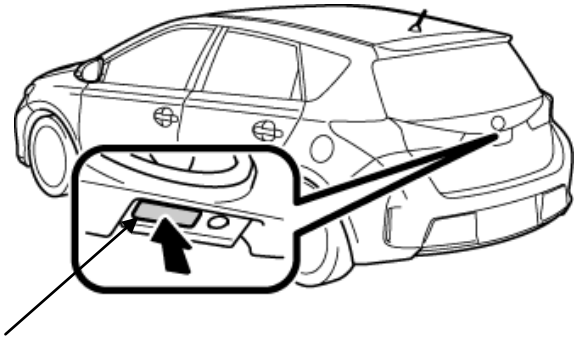
Rear Hook Location

Roadside Assistance (Continued)

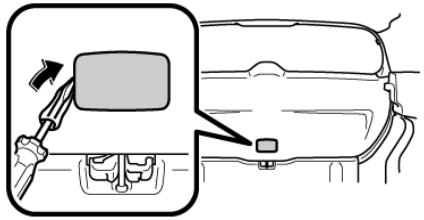
Electric Back Door Opener

The AURIS Hybrid is equipped with an electric back door opener. In the event of 12 Volt power loss, the back door cannot be opened from the outside of the vehicle.

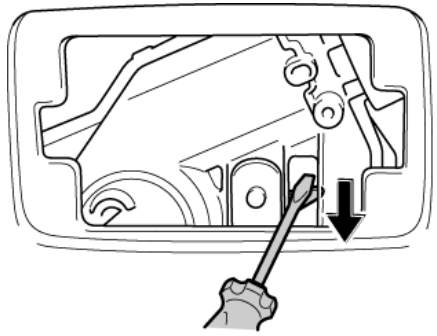
The electric back door can be opened manually using the release as shown in the illustration.



Electric Back Door Opener Switch



Back Door, Viewed from Inside Vehicle

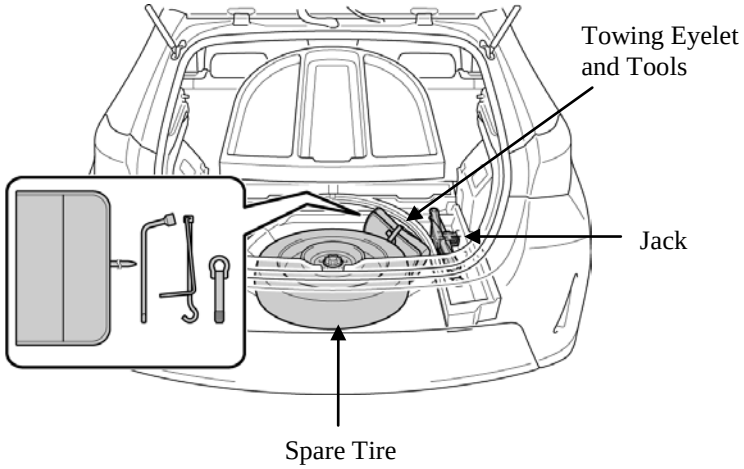


Manual Back Door Release

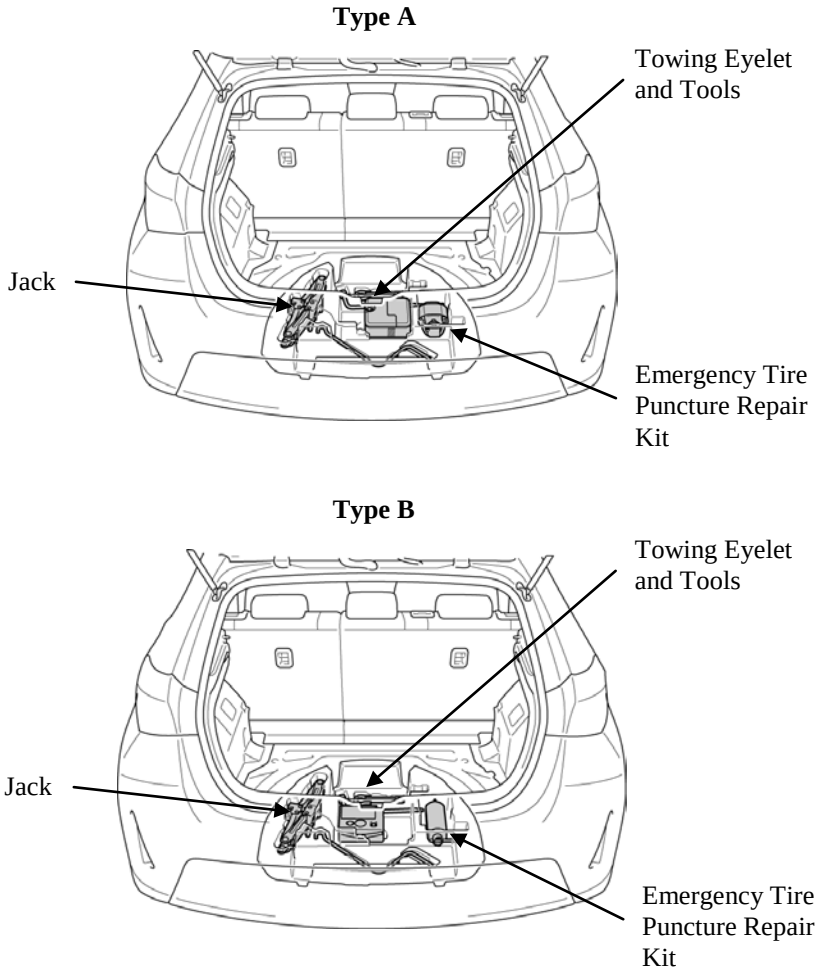
Roadside Assistance (Continued)

Spare Tire (with Spare Tire Model)
The tools, jack, towing eyelet, and spare tire are provided as shown.

Emergency Tire Puncture Repair Kit (without Spare Tire Model)
The tools, jack, towing eyelet, and emergency tire puncture repair kit are provided as shown.



Tools, Jack, Towing Eyelet, and Spare Tire in the Cargo Area (with Spare Tire Model)



Tools, Jack, Towing Eyelet, and Emergency Tire Puncture Repair Kit in the Cargo Area (without Spare Tire Model)

Roadside Assistance (Continued)

Jump Starting

The 12 Volt auxiliary battery may be jump started if the vehicle does not start and the instrument cluster gauges are dim or off after depressing the brake pedal and pushing the power button.

The 12 Volt auxiliary battery is located behind the cover in the cargo area. If the 12 Volt auxiliary battery is discharged, the back door cannot be opened. Instead, the vehicle can be jump started by accessing the remote positive 12 Volt auxiliary battery terminal in the engine compartment fuse box.

- Open the hood, remove the fuse box cover, and open the positive terminal cover.
- Connect the positive jumper cable to the positive terminal following the numbered sequence.
- Connect the negative jumper cable to a solid ground following the numbered sequence.
- Place the key in proximity to the interior of the vehicle, depress the brake pedal and push the power button.

  NOTE:
  If the vehicle does not recognize the key after connecting the booster battery to the vehicle, open and close the driver door when the vehicle is shut off.

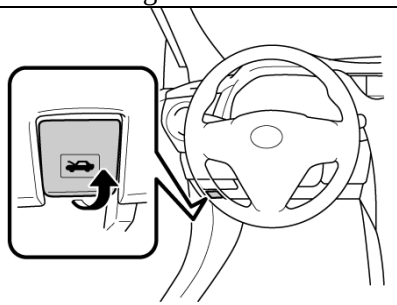
  If the key internal battery is dead, touch the Toyota emblem side of the key to the power button during the start sequence. See the instructions and illustrations on page 9 for more details.

- The high voltage HV battery pack cannot be jump started.

Immobilizer & Anti-Theft Alarm

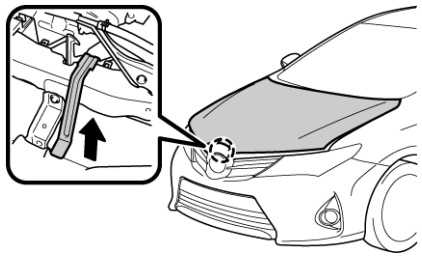
The AURIS Hybrid is equipped with a standard immobilizer system and an optional anti-theft alarm.

- The vehicle can be started only with a registered key.
- To disarm the anti-theft alarm, unlock the door by using the key button, hidden metal cut key, or door handle touch sensor. Turning the ignition-on or starting the vehicle will also disarm the anti-theft alarm.

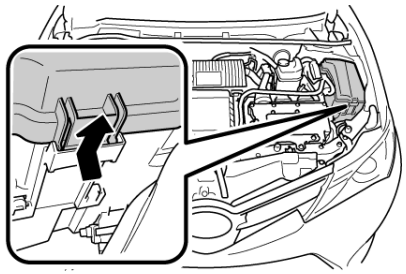


This illustration is for an LHD model

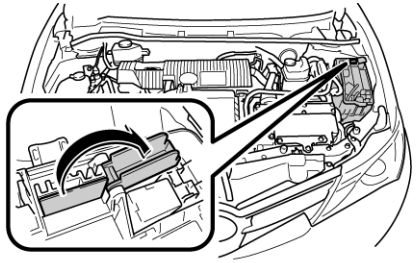
Pull Hood Release



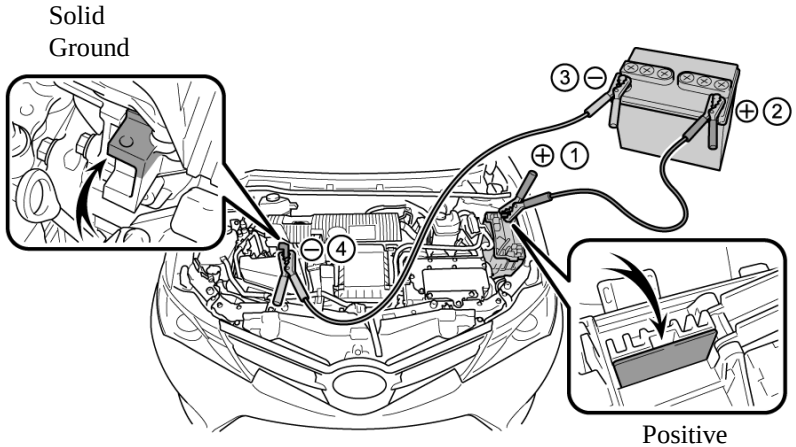
Hood Latch Release



Remove Fuse Box Cover



Open Positive Terminal Cover



Jumper Cable Connections