Bluetooth®
hands-free system

Owner's manual

Today
Tomorrow
Toyota

EN OPERATING INSTRUCTIONS ..... Page 3

Read this manual thoroughly before using the Bluetooth®.
Always keep this owner's manual in the vehicle.

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Recommendation

Please read this manual to get the full benefit of the system.
We suggest that you keep this manual in the car. It will be easier for you to find the information in case of an emergency.
Your local authorised retailer will be pleased to clarify any queries you may have with the system or its operation if you cannot find the information you need in this manual or in the chapter “Troubleshooting”.

Toyota recommends that only parts and accessories that have been tested and approved by Toyota in terms of safety, function and suitability should be used.

These operating instructions are designed to ensure that you can operate the Bluetooth® hands-free system safely and easily.

These operating instructions describe the functions of the Bluetooth® hands-free system.

CE

1. Welcome

Welcome to Toyota's "connected" world of Bluetooth® personal area wireless networking. The Toyota Music Premium Speech-Operated Hands-free System with Bluetooth® Technology makes wireless connection simple and quick and offers advanced features such as:

— seamless, wireless hands-free audio through a Bluetooth® link
— wireless stereo music streaming and music control through a Bluetooth® link to your car's entertainment system*
— digital audio interface with high quality, full-duplex, hands-free speech
— assisted voice control (including menus and dialing) using advanced Speaker Independent Speech Recognition in US English, UK English, French, German, Italian, Castilian Spanish, US Spanish, Dutch, Swedish, Russian, Portuguese and Mandarin Chinese

☞ **Note:** If you want to use a different language than the one you have received an owners manual for, please contact your authorized dealer. Manuals in other languages are available.

— personalized Bluetooth® device names
— forgotten device alert
— system contact list and phonebook number transfer from handset device
— caller ID announcement
— advanced conference call functions
— expert mode for advanced users
— entertainment mute—automatically mutes radio during calls
— seamless mobility—automatically transfers call upon switching ignition off and on
— noise reduction and acoustic echo cancellation
— compatible with Bluetooth® 2.0 (and backwards compatible with Bluetooth® 1.2 and 1.1) devices— supports the Bluetooth® Hands-free profile
— class 2 Bluetooth® Device —10 meter range.

* On some models.

2. Safety and general information

2.1. Safety symbols

Warning: When this symbol appears in front of a text you must follow these recommendations to avoid irreparable damage to your car, system or connected devices or to avoid accidents with injuries or death as a result.

Caution: When this symbol appears in front of a text you must be very careful and follow the recommendations to avoid damage to your car, system or connected devices or to avoid injuries.

Disposal: When this symbol appears in front of a text, you are recommended or warned to follow the legislators' rules for disposal of electrical equipment.

Note: A simple recommendation for your convenience and for optimal working of your system.

This means a feature is network/subscription dependent, or is dependent on the extent of the hands-free profile support provided by your Bluetooth®-enabled handset device. Contact your service provider and handset manual for more information.

Use these guidelines when performing the procedures in this user guide:

— text using *this font* represent voice prompts heard from the hands-free system during a VR session
— text using ***this font*** represent voice commands you speak to the hands-free system during a VR session
— voice prompts enclosed in brackets {} represent prompts that are suppressed in Expert Mode.

2.2. Caution

The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Disposal of your mobile telephone and accessories

If, at a later date you wish to dispose of the Bluetooth® system, the infrared headphones and/or remote control, legislation prohibits the disposal of electrical equipment as domestic waste. Deposit old products at approved collection points for disposal of electrical equipment.

FCC notice to users

Users are not permitted to make changes or modify the device in any way. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
See-47-CFR-Sec.-15.21.
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
See-47-CFR-Sec.-15.19(3).

3. Smart practices while driving

The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

— **get to know your phone and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road
— **when available, use a hands-free device.** If possible, add an additional layer of convenience to your mobile device with one of the many Toyota original hands-free accessories available today
— **position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you
— **let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice and even heavy traffic can be hazardous
— **do not take notes or look up phone numbers while driving.** Jotting down a "to do" list or going through your address book takes attention away from your primary responsibility—driving safely
— **dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue
— **do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road
— **use your mobile device to call for help.** Dial 112 or other local emergency number in case of fire, traffic accident, or medical emergencies*
— **use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 112 or other local emergency number, as you would want others to do for you*
— **call roadside assistance or a special non-emergency wireless number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.*

* - Wherever wireless phone service is available

4. User Interface Module

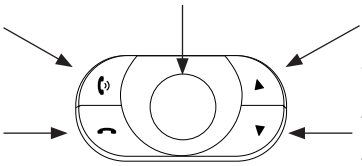
Non-Call Functions

Here's a quick guide for using the **User Interface Module (UIM)** to control your hands-free system while not on a call.

Send button
Press and Release
— answer incoming call
— redial last number.
Press and Hold
— activate phone voice commands
— automatically connect a handset (if no handset is connected).

Multi-function button
Press and Release
— activate VR (Voice Recognition) menu
— end prompt, play listen prompt.
Press and Hold
— start pairing process.

Volume up button
Press and Release
— increase VR prompt volume by one level
— select next language (in Language menu).
Press and Hold
— rapidly increase VR prompt volume by multiple levels.



End button
Press and Release
— reject incoming call
— end VR session
— end pairing process.
Press and Hold
— disconnect the handset
— enter Language menu (hold for 10 seconds while turning on vehicle ignition).

Volume down button
Press and Release
— decrease VR prompt volume by one level
— select previous language (in Language menu).
Press and Hold
— rapidly decrease VR prompt volume by multiple levels.

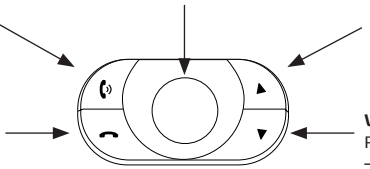
In-Call Functions

Here's a quick guide for using the UIM to control your hands-free system while on a call.

Send button
Press and Release
— toggle between hold and resume
— answer waiting call
— switch between held and active call.
Press and Hold
— transfer call to / from hands-free system from / to handset.

Multi-function button
Press and Release
— activate Call menu.

Volume up button
Press and Release
— increase hands-free volume by one level.
Press and Hold
— mute/unmute.



End button
Press and Release
— end the active call
— reject waiting call.
Press and Hold
— end all active calls.

Volume down button
Press and Release
— decrease hands-free volume by one level.
Press and Hold
— mute/unmute.

5. Voice Recognition ⟨VR⟩

Your hands-free system uses menu-driven voice recognition (VR) for setup and operation.
Pressing the **Multi-function** button activates a VR session with your hands-free system.

VR has two main menus:
— **main phone/setup menu** — available except when in a call
— **call menu** — available when a call is active.

When you begin a VR session, you'll hear a prompt and then a short beep. This short beep - also known as a **listening prompt** - indicates that the hands-free system is waiting for a verbal command from you.

Depending on which menu you are in, saying the predefined commands allows you to operate the hands-free system.

☞ **Note:** Some helpful tips during a VR session:

— VR includes help prompts in every menu. While learning to use the hands-free system, or whenever you need a reminder of the command list, say ***Help***. For some menus, you can also say ***Additional Help***
— to repeat a prompt for a Yes or No question, say ***Repeat***. The hands-free system will repeat the question
— to immediately stop a prompt, press the **Multi-function** button. The hands-free system returns to the listening prompt
— to return to the previous menu, say ***Cancel***
— to exit the VR session, say ***Exit*** or press the **End** button
— to increase/decrease the VR session volume by a single level, press the **Volume Up** or **Volume Down** button
— to increase/decrease the VR session volume quickly, press and hold the **Volume Up** or **Volume Down** button.

☞ **Note:** Tones are played to indicate when the maximum and minimum volumes are reached.

6. Getting started

Once your hands-free system is professionally installed, use these procedures to get started.

6.1. Set your language

Caution: When you change your hands-free system's language, all contacts in your Contacts list and devices in your Device list are deleted.

1 Turn off the vehicle ignition and wait for 15 seconds.
2 Press and hold the **End** button, turn on the vehicle ignition, and continue holding the **End** button and wait till the hands-free system enters language selection and responds: *Language Menu. Press volume up or down to change language.*
3 Press the **Volume Up** and **Volume Down** buttons to scroll through the language choices.
As you scroll to a language, the hands-free system plays the prompt for that language. (For example: *American English. To choose this language, restart the vehicle.*)
4 When you have selected the desired language, turn off the vehicle ignition and wait for the UIM status indicator light to go off.
5 Turn on the vehicle ignition.

6.2. Connect your device to the hands-free system

Before you can make a hands-free call or stream music*, you must establish a Bluetooth® connection between your Bluetooth® device and the hands-free system with a paired link.

When you set up a paired link, the hands-free system remembers your device. Once the hands-free system and device are paired, your hands-free system automatically connects to your device every time you start your vehicle.

This hands-free system supports paired links with up to 4 devices.

Warning: For safety reasons, it is recommended that pairing be done while the vehicle is stationary.

* On some models.

Initial pairing

Note: Before pairing, think of a suitable name for your handset device. For example 'Jenny's Phone', 'Karl's RAZR' etc.

Note: The process of initiating a Bluetooth® connection with a handset device varies by manufacturer. Please have your device's user manual available for reference, if needed.

1 Your device's Bluetooth® feature is off by default. To use your car hands-free system, turn on the Bluetooth® feature in your device. See your device's user manual.
2 Press and hold the **Multi-function** button.
The system responds: *Set your device in search mode and enter 0000 if prompted for the passcode.*
The status indicator light flashes slowly during the pairing process.
3 Perform a device discovery from the device (see your device's user manual). Your device searches for any Bluetooth® devices around it. When searching is complete, your handset device displays a list of the devices it finds. Searching may take a minute or two to complete.
4 Select **TOYOTA** from the list of devices
5 On the device, enter the passkey 0000 (if prompted) and press the OK key.
The system responds: *Pairing complete. Please say a friendly name for the device.*
6 Say a friendly device name for your device. For example, you can say "Jenny's Phone".
The system responds: <*device name*> *added*
7 On the device, if prompted to accept the Bluetooth® link, enter Yes.
After a few seconds, the system responds: *Connection complete*. Your hands-free system is now ready to make and receive calls and/or stream music*.

Automatic connection
After initial pairing, every time you start your vehicle, your handset device and hands-free system are automatically connected (if your handset device is powered on and the relevant Bluetooth® settings are not changed).

If you start your vehicle, and your handset device is not present, the hands-free system will automatically try to connect to other handset devices present in the device list.

When the wireless connection is established, the system responds: <*device name*> *connected*

Note: When in Expert Mode, the <*device name*> *connected* prompt is not played if last connected device is reconnected. Instead you will hear two short beeps.

* On some models.

6.3. Add contact list entries

You can store a list of names and phone numbers locally in the hands-free system's contact list. The contact names stored in the Contact List can be called using the ***Call <name>*** command.

The Contact List can support up to 50 entries. The Contact List is only available when a handset device is connected to the hands-free system.

You can enter up to 50 digits for each Contact List entry. You can also use +, *, or # characters when dialing a number. ***Wait*** and ***Pause*** commands are also accepted.

Caution: For safety reasons, it is recommended that contact list entries be added while the vehicle is stationary.

Note: Speak numbers as continuous digits. For example, dictate 555-2211 as ***5-5-5-2-2-1-1*** (not 5-5-5-twenty-two-eleven).

Add a contact

1 Press the **Multi-function** button.
The system responds: *Phone menu. {Say a command}.*
2 Say ***Contact List***.
The system responds: *Contact list. {Say a command}.*
3 Say ***Add Contact***.
The system responds: *Say the name.*
4 Say the name of the contact to be stored.
— if an error is detected, the hands-free system asks you to try again
— if the name is accepted, the system responds: *Say the number for <name>*.
5 Say the number of the contact to be stored as either:
— an entire number (without pauses between digits), or
— as a series of segments (for example, say the first three digits, wait for the hands-free system to recite the digits heard, then say the next three, etc.), until you have dictated the entire number.
The hands-free system repeats the number it hears.
6 When you have correctly entered the entire phone number, say ***Store*** (or ***Yes***) to store the contact.
The system responds: *Contact added. Would you like to add another contact?*
7 To add another contact, say ***Yes***. Otherwise say ***No*** to exit contact list.

Delete a contact

1 Press the **Multi-Function** button.
The system responds: *Phone menu. {Say a command}.*
2 Say ***Contact List***.
The system responds: *Contact list. {Say a command}.*
3 Say ***Delete <contact name>***.
The system responds: *Are you sure you want to delete the contact <name>?*
4 Say ***Yes*** to delete the contact.
The system responds: *Contact deleted*.

7. Using phone features

These features are only available when a handset device (such as your phone) is connected to the hands-free system.

Caller ID announcement feature

On an incoming call, the hands-free system announces *Call from <Caller ID>* if the caller ID is available. If you receive an incoming call from a number in the hands-free system's contact list, the system announces the caller with *Call from <name>*.

The caller ID announcement feature can be turned off (or on) using the ***Caller ID Announcement Off*** (or ***Caller ID Announcement On***) VR command.

Note: The hands-free system plays the handset device's ring tone if supported by the handset device. Otherwise, the hands-free system generates its own ring tone.

7.1. Answer a call

To answer a call, press the **Send** button.

7.2. Reject a call

To reject a call, press the **End** button. The system responds: *Call rejected*.

7.3. Voice answer

An incoming call can be answered using voice with the voice answer feature.

When the voice answer feature is enabled (default setting is enabled), on an incoming call, the hands-free system announces *Call from <Caller ID> Accept? {Yes or No}*. Say ***Yes*** to accept the call or ***No*** to reject the call

The voice answer feature can be turned on (or off) using the ***Voice Answer On*** (or ***Voice Answer Off***) VR command.

Note: Voice answer is only available when the Caller ID announcement feature is enabled (default setting is enabled).

7.4. Make a call

You can place a hands-free call using the hands-free system's VR menu in the following ways:
— using the system's contact list
— digit dial using VR
— using the handset device's voice commands
— using Redial
— using the handset device's memory dial
— dial a number from the handset device.

Pressing the **End** button terminates the dialing operation.

Make a call using the contact list
Make sure you have entered at least one contact in your Contact List (see chapter 7.5.).
1 Press the **Multi-function** button.
The system responds: *Phone menu. {Say a command}*.
2 Say ***Call <name>***.
The system responds: *{Call <name> yes or no?}*.
3 If the contact recited by the hands-free system is correct, say ***Yes***.
The system responds: *Calling <name>*.

☞ **Note:** When in Expert Mode, the *Call <name> yes or no?* prompt is bypassed.

Make a call with VR
You can enter a phone number as one or more segments of digits. A segment can include up to 15 digits. An entire number can include no more than 32 digits. You can also use +, *, or # characters when dialing a number. ***Wait*** and ***Pause*** commands are also accepted.

☞ **Note:** Speak numbers as continuous digits. For example, dictate 555-2211 as ***5-5-5-2-2-1-1*** (not 5-5-5-twenty-two-eleven).

Call with a whole number
1 Press the **Multi-function** button.
The system responds: *Phone menu. {Say a command}*.
2 Say ***Dial Number***.
The system responds: *Number please?*
3 Say the number as a single set of digits (without pauses between digits).
The hands-free system recites the digits heard.
4 If the number recited by the hands-free system is correct, say ***Dial*** (or ***Yes***) to dial the number.
The system responds: *Dialing.*

Call with digit segments

1 Press the **Multi-function** button.
The system responds: *Phone menu. {Say a command}*.
2 Say ***Dial Number***.
The system responds: *Number please?*
3 Say the first segment of digits. (for example, say the first three digits).
The hands-free system recites the digits heard.
4 Say the next segment of digits.
The hands-free system recites the digits heard.
5 Repeat step 4 until you have entered the complete phone number.
6 When the complete number has been entered, say ***Dial*** (or ***Yes***) to dial the number.

Note: To delete a phone number segment, say ***Clear*** when prompted for the next segment. The system responds: *Last String Cleared*, recites any remaining segments, and waits for you to dictate a new segment.

Note: To delete all phone number segments dictated so far, say ***Clear All*** when prompted for the next segment. The hands-free system clears all segments and returns to the *Number Please?* prompt.

Make a call using phone voice commands

For some handset devices, a voice tag must already be stored in the handset device to use this feature. For other handset devices, this command may activate the handset device's internal VR application.

1 Press the **Multi-Function** button.
The system responds: *Phone menu. {Say a command}*.
2 Say ***Phone Voice Commands***.
The system responds with the listening prompt.
3 Say ***<voice tag>*** (where <voice tag> is a voice tag stored in the handset device), or say a command understood by the handset device's VR application.
The hands-free device calls the number associated with the voice tag/VR command.

Note: Pressing and holding the **Send** button also activates the phone voice commands feature.

Note: Using this feature, you can dial numbers directly from your handset device's phonebook.

Make a call using redial

1 Press the **Multi-function** button.
The system responds: *Phone menu. {Say a command}*.
2 Say ***Redial***.
The system responds: *Redialing* and redials the last number dialed on the handset device.

☞ **Note:** Pressing the **Send** button also redials the last number dialed on the handset device.

Make a call using memory dial

☞ **Note:** Depending on your handset device, this procedure dials an assigned speed dial number. To find an assigned speed dial number, press and hold a number on your keypad, or dial a number from a memory location on your handset device. To view memory location, enter a number then press #.

Speak memory dial numbers as continuous digits. For example, dictate memory dial location 22 as ***2-2*** (not twenty-two).

1 Press the **Multi-function** button.
The system responds: *Phone menu. {Say a command}*.
2 Say ***Memory Dial***.
The system responds: *Memory dial number please*.
3 Recite the memory dial number.
The hands-free system recites the digits heard and asks: *Is this correct?*
4 If the number recited is correct, say ***Yes***.
The system responds: *Dialing* and places the call.

Make a call using handset device

You can dial a hands-free call directly from your handset device in the normal manner.

7.5. Manage the contact list

From the contact list menu, you can add, list, call and delete system contacts.
The contact list is only available when a handset device is connected to the hands-free system.

List contact entries

1 Press the **Multi-function** button.
The system responds: *Phone menu. {Say a command}*.
2 Say ***Contact List***.
The system responds: *Contact list. {Say a command}*.
3 Say ***List Contacts***.
The hands-free system begins to list the contacts: *First contact <name A>, next contact < name B>... , last contact < name Z>*.

Note: To move quickly through the contact list, say ***Previous contact*** or ***Next contact***.

Call a contact when listing contact entries

1 List the contacts (see “List contact entries”).
2 When you hear the contact name you want to call, say ***Call Contact***.
The system responds: *Call <name> yes or no?*
3 If the contact recited by the hands-free system is correct, say ***Yes***.
The system responds: *Calling <name>*.

Delete a contact when listing contact entries

1 List the contacts (see “List contact entries”).
2 When you hear the contact you want to delete, say ***Delete Contact***.
The system responds: *Are you sure you want to delete the contact <name>?*
3 Say ***Yes***.
The system responds: *Contact deleted* and returns to the contact list.

Access a contact’s details when listing contact entries

1 List the contacts (see “List contact entries”).
2 When you hear the contact for which you want to learn details, say ***Details***.
The system responds with contact’s number.

Add contact list entries using Bluetooth®

You can quickly transfer numbers from your handset device's phonebook using Bluetooth® to the hands-free system.

1 Press the **Multi-function** button.
The system responds: *Phone menu. {Say a command}*.
2 Say ***Contact List***.
The system responds: *Contact list. {Say a command}*.
3 Say ***Add Phone Contact***.
The system disconnects your handset device and responds: *Add phone contact*, and is ready to receive contacts using Bluetooth® from your handset device. In addition, the status indicator light flashes to indicate that the hands-free system is waiting for contacts to be sent from your handset device.
4 Select the contact(s) on your handset device and send them using Bluetooth® to your hands-free device.

Note: Refer to your handset device's user's guide for more details on how to transfer contacts using Bluetooth®.

5 If prompted by the handset device, enter the passkey 0000, and press the OK key.
When the contact is received by the hands-free system, the system responds by reading out the contact number as follows: *<contact number #1> Yes or No?*
6 Say ***Yes*** to accept the number (or say ***No*** to reject the number and go to the next number/contact if one exists).
If the number is accepted, the system responds: *Say the name*
7 Say the name of the contact to be stored (for example, Mark's Mobile).
— if an error is detected, the hands-free system asks you to try again
— if it accepts the name, the system responds: *Contact <name> added*.
8 If the sent contact has another number, the system responds: *<contact number #2> Yes or No?*.
Simply repeat steps 6 and 7.
9 If more than one contact is transferred, the system responds: *Next contact. <contact number #3> Yes or No?*. Simply repeat steps 6 and 7.
Once all the sent contact numbers are processed, the system responds: *Would you like to add another contact?*
10 Say ***Yes*** to add another contact using Bluetooth® (or ***No*** to exit Add Phone Contact mode).
The system responds: *Add phone contact* and is ready to receive the next contact (or *Goodbye* and automatically reconnects your handset device).
11 At any time, you can exit Add Phone Contact mode by pressing the **End** button.
The system responds: *Goodbye* and automatically reconnects your handset device.

Note: To speed up adding multiple contacts, the hands-free system does not prompt for another contact (see step 9) in Expert Mode. The hands-free system automatically responds: *Add phone contact* and is ready to receive the next contact while the status indicator light remains flashing. Press the **End** button to exit at any time.

8. In-call options

A call must be in progress to use these features.

Adjust call volume
During a hands-free call, the volume can be adjusted using the **Volume Up** and **Volume Down** buttons.
— press a **Volume Up** or **Volume Down** button to increase/decrease the call volume by a single level.
Tones are played to indicate when the maximum and minimum volumes are reached.

End a call
1 Press the **Multi-function** button.
The system responds: *Call menu. {Say a command}*.
2 Say ***Hang Up***.
The system responds: *Call ended*.

Note: Pressing the **End** button also ends the active call.

Mute a call
1 Press the **Multi-function** button.
The system responds: *Call menu. {Say a command}*.
2 To mute a call, say ***Mute***. (To unmute a muted call, say ***Unmute***).
The system responds: *Call Muted* (or *Call Unmuted*).
The status indicator light flashes slowly to indicate a muted call. (When call is unmuted, the status indicator light stops flashing).

Note: Pressing and holding either **Volume** button also mutes the call (or unmutes a muted call).

Transfer hands-free call to your handset device
1 Press the **Multi-Function** button.
The system responds: *Call menu. {Say a command}*.
2 Say ***Privacy Mode***.
The system responds: *Privacy mode* and transfers the call to the handset device.

Note: Pressing and holding the **Send** button also transfers the hands-free call to privacy mode.

Transfer private call to hands-free

1 Press the **Multi-function** button.
The system responds: *Call menu. {Say a command}*.
2 Say ***Hands-free Mode***.
The system responds: *Hands-free mode* and transfers the call to the hands-free system.

Note: Pressing and holding the **Send** button also transfers the call the hands-free system.

Note: Some handset devices disconnect the Bluetooth® link to the system when the call is switched to privacy mode. In this case, the Call menu will not be available. To switch the call to hands-free, press and hold the **Send** button

Send DTMF tones

1 Press the **Multi-Function** button.
The system responds: *Call menu. {Say a command}*.
2 Say ***Enter <digits>*** to send digits as DTMF tones.
You can also use * and # characters.

Note: You can send DTMF tones from the handset device's keypad.

Hold a call

Press the **Send** button to put an active call on hold.
Press the **Send** button again to resume a call on hold.

Call waiting

While in a call, an audible beep signals an incoming call. The status indicator light also flashes rapidly. Press the **Send** button to place the active call on hold and answer the waiting call. The status indicator light stops flashing rapidly when the waiting call is accepted. To reject a waiting call, press the **End** button.

Switch between active call and held call

1 Press the **Multi-function** button.
The system responds: *Call menu. {Say a command}*.
2 Say ***Switch Call***.

The system responds: *Switching active calls*.

Note: Pressing the **Send** button switches between held and active calls.

End active call while a call is held

1 Press the **Multi-function** button.
The system responds: *Call menu. {Say a command}*.
2 Say ***Hang Up***.
The system responds: *Call ended*. The held call is automatically resumed.

Note: Pressing the **End** button ends the active call (while a call is held).

Make a call while in an active call

When in an active call, you can make an outgoing call using the ***Dial Number*** and ***Call <name>*** commands. The active call is placed on hold.

Join both active call and held call into a three-way conference

1 Press the **Multi-function** button.
The system responds: *Call menu. {Say a command}*.
2 Say ***Conference***.
The system responds: *Starting conference*.

Split a three-way conference

1 Press the **Multi-function** button.
The system responds: *Call menu. {Say a command}*.
2 Say ***Private Conference***.
The system responds: *Leaving conference*. The last call to be added to conference is placed on hold.

End all calls

1 Press the **Multi-function** button.
The system responds: *Call menu. {Say a command}*.
2 Say ***Hangup All Calls***.
The system responds: *All calls ended*.

Note: Pressing and holding the **End** button ends all calls.

Seamless mobility

If you have an active private call and you turn the vehicle ignition on, the hands-free system automatically connects to your paired handset device and transfers the call to the hands-free system.

If you have an active hands-free call and you switch the vehicle ignition off, the hands-free system automatically transfers the call to your handset device.

If your handset device prompts to switch the call to the handset, select yes.

9. Music*

Note: Before you can use your Bluetooth® enabled music device you must first create a paired link. You can connect and control music using VR.

Note: Please put the radio mode in AUX mode in order to hear Bluetooth® music streaming from your handset device. However, in case another device is plugged in the 3.5 mm jack, the Bluetooth® music streaming from your handset device will not be heard. The wired device takes priority over the Bluetooth® music streaming. The volume of the Bluetooth® music streaming and of the wired device can be changed via the volume switch on the radio.

9.1. Music mode

To control music from the UIM, the hands-free system has to be in music mode.

1 Press the **Multi-function** button.
The system responds: *Phone/Setup menu. {Say a command}*.

2 Say ***Music***.
If a music device is connected, the hands-free system will switch the UIM to music mode and attempt** to play media on the connected music device otherwise it will attempt to connect to any paired music device.

9.2. Music mode with a particular device

To control music from the UIM, the hands-free system has to be in music mode.

1 Press the **Multi-function** button.
The system responds: *Phone/Setup menu. {Say a command}*.

2 Say ***Music with <device name>***.
Where device name is the friendly name for the music device you want to connect. For example ***Music with Rokr***.
The hands-free system will connect to that music device and switch UIM to music mode if successful.

* On some models.

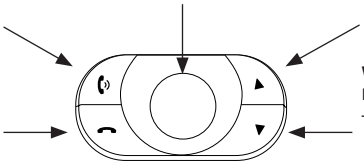
** If supported by the handset device. Some handsets require the user to start media player and connect BT music from the phone.

9.3. Music mode controls

Send button
Press and Release
— play/pause.
Press and Hold
— activate phone voice commands.

Multi-function button
Press and Release
— activate VR (Voice Recognition) menu
— end prompt, play listen prompt.
Press and Hold
— start pairing process.

Volume up button
Press and Release
— next track.



End button
Press and Release
— stop and exit music mode.
Press and Hold
— disconnect all devices.

Volume down button
Press and Release
— previous track.

9.4. Exit music mode

1 Press the **Multi-function** button.
The system responds: *Phone/Setup menu. {Say a command}*.
2 Say ***Exit music***
The hands-free system UIM will exit music mode.

Note: Pressing and releasing the **End** button switches the UIM out of music mode and stops the media player.

9.5. Autoplay music

The hands-free system will upon switching the car on, automatically attempt to connect music on a paired device. This autoplay music feature can be turned off.

1 Press the **Multi-function** button.
The system responds: *Phone/Setup menu. {Say a command}*.
2 Say ***List Devices***.
The hands-free system begins to list the devices paired: *First device <device A>, next device <device B>... , last device <device D>*.
When the device name is played for the music device you want to turn off autoplay music feature, say ***Autoplay Music Off***.
The Autoplay music feature can be turned on with ***Autoplay Music On***.

10. Other vr menu options

Voice commands are supported for Bluetooth® device management features such as pairing, connecting, disconnecting and removing devices and other system settings such as Phone Audio and Expert Mode.

10.1. Expert mode

Expert Mode speeds up hands-free system operation for advanced users.

The expert mode feature can be turned on (or off) using the ***Expert Mode On*** (or ***Expert Mode Off***) VR command.

10.2. Phone audio

The phone audio setting enables you to hear sounds from your handset such as navigation prompts over the hands-free speaker(s).

To hear handset sounds, use the VR command: ***Phone Audio On***.
To stop hearing handset sounds, say ***Phone Audio Off***.

Note: If you are using a separate music player, and also want to hear handset sounds from your phone, use the VR command: ***Phone Audio Mono***.*

10.3. Forgotten device

The forgotten device feature enables the hands-free system to scan for chosen devices when car is switched on, and if not found, the hands-free system will play an alert prompting you that you may have forgotten your device.

1 Press the **Multi-function** button.
The system responds: *Phone/Setup menu. {Say a command}*.
2 Say ***List Devices***.
The hands-free system begins to list the devices paired: *First device <device A>, next device <device B>... , last device <device D>*.
After you hear the device name with which you want to enable forgotten device alert, at the listening prompt say ***Forgotten Device Alert On***. The forgotten device alert can be turn off with ***Forgotten Device Alert Off***.

* On some models.

10.4. Pair to a device

1 Your device's Bluetooth® feature is off by default. To use your car hands-free system, you must first turn on the Bluetooth® feature in your device. See your device's user manual.
2 Press the **Multi-function** button.
The system responds: *Phone/Setup menu. {Say a command}*.
3 Say ***Pair Device***.
The system responds: *Set your device in search mode and enter 0000 if prompted for the passcode*.
The status indicator light flashes slowly during the pairing process.
4 Perform a device discovery from the device (See your device's user manual). Your device searches for any Bluetooth® devices around it. When the search is complete, it displays a list of the devices it finds. Searching may take a minute or two to complete.
5 Select **TOYOTA** from the list of devices.
6 At the handset device, if prompted, enter the passkey 0000 and press the OK key.
The system responds: *Pairing complete. Please say a friendly name for the device*.
7 Say a friendly device name for your device. For example, you can say "Jenny's Phone".
The system responds: <*device name*> *added*.
8 At the handset device, if prompted to accept the Bluetooth® link, enter Yes.
After a few seconds, the system responds: *Connection complete*. Your hands-free system is now ready to make and receive calls and/or stream music.*

Note: Pressing and holding the **Multi-function** button activates the pairing process.

10.5. Connect a paired device

1 Press the **Multi-function** button.
The system responds: *Phone/Setup menu. {Say a command}*.
2 Say ***Connect <device name>***, where <device name> is the friendly name for the device you want to connect. For example 'Connect Jenny's Phone'.
The system responds: *Connecting <device name>*.
Upon successful completion, the system responds: *Connection complete*.

Note: You can quickly connect a paired handset device by pressing and holding the **Send** button when no devices are connected.

* On some models.

10.6. Disconnect a connected device

This feature disconnects the Bluetooth® link to a connected device. The device remains paired with the hands-free system.

1 Press the **Multi-function** button.
The system responds: *Phone/Setup menu. {Say a command}*.
2 Say ***Disconnect <device name>***, where <device name> is the friendly name for the device you want to connect. For example 'Disconnect Jenny's Phone'.
The system responds: *Disconnecting <device name>*.
Upon successful completion, the system responds: *Disconnection complete*.

☞ **Note:** Pressing and holding the **End** button disconnects all the connected devices.

10.7. Remove a paired device

This feature removes a device from the device list. The device will no longer be paired with the hands-free system. To reconnect the device, the pairing procedure must be redone.

1 Press the **Multi-function** button.
The system responds: *Phone/Setup menu. {Say a command}*.
2 Say ***Remove <device name>***, where <device name> is the friendly name for the device you want to remove. For example 'Remove Jenny's Phone'.
The system responds: *Removing <device name>. Are you sure?*
3 Say ***Yes***.
Upon successful removal, the system responds: *Device Removed*.

10.8. Remove all paired devices

1 Press the **Multi-function** button.
The system responds: *Phone/Setup menu. {Say a command}*.
2 Say ***Remove All Devices***.
The system responds: *Are you sure, you want to remove all devices?*
3 Say ***Yes***.
Upon successful removal, the system responds: *All Devices Removed*.

10.9. Use the device list

The devices can be managed using the List Devices command.

List devices

1 Press the **Multi-function** button.
The system responds: *Phone/Setup menu. {Say a command}*.
2 Say ***List Devices***.
The hands-free system begins to list the devices paired: *First device <device A>, next device <device B> , last device <device D>*.
If a device is connected to the hands-free system: *connected* is heard after that device is listed.

Note: To move quickly through the device list, you can say ***Previous device*** or ***Next device***.

Connect a device when listing devices

1 List the devices (see “List devices”).
2 When the device name is played for the device you want to connect, say ***Connect Device***.
The system responds: *Connecting <device name>*.
Upon successful completion, the system responds: *Connection complete*.

Disconnect a device when listing devices

1 List the devices (see “List devices”).
2 When the device name is played for the device you want to connect, say ***Disconnect Device***.
The system responds: *Disconnecting <device name>*.
Upon successful completion, the system responds: *Disconnection complete*.

Remove a device when listing devices

1 List the devices (see “List devices”).
2 When the device name is played for the device you want to connect, say ***Remove Device***.
The system responds: *Removing <device name>. Are you sure?*
3 Say ***Yes***.
Upon successful completion, the system responds: *Device removed*.

11. Troubleshooting

Problem Resolution...

Poor VR performance
— always divert air flow from vent or defrost away from the microphone; airflow into microphone will severely impact audio and voice recognition performance
— speak toward the direction of the microphone
— check position of the microphone
— enter digits in segments
— speak with no pauses
— talk loudly
— ensure your native language pack is selected if supported.

Poor sound quality on the remote phone
— always divert air flow from vent or defrost away from the microphone; airflow into microphone will severely impact audio and voice recognition performance.

New handset device cannot be paired with the hands-free system
— the handset devices must support Bluetooth® Hands-free Profile 1.5, 1.0 or 0.96
— remove all previous pairings using the Remove all devices command and reset the hands-free system
— delete the pairing information on the hands-free device and ensure that the handset is removed from any other hands-free systems with which it is paired
— during pairing, try and connect the handset device from its Bluetooth® menu.

No VR or hands-free call audio
— check speaker connection
— check the connection to the electronic module.

VR does not respond, or in-vehicle audio is not heard on the remote phone
— check microphone connection
— check the connection to the electronic module.

Hands-free system does not respond. UIM buttons not lit
— check UIM connection
— check the connection to the electronic module.

Phone voice commands cannot be used

— a “voice tag” may not be set up for the number you want to dial. Follow your handset device’s user manual to set up voice dialing
— most handset devices will prompt with a beep to indicate it is now time to speak. Wait until the beep has ended before speaking. Do not over speak the beep. If the handset device is in silence/vibrate mode, the beep may not be heard.

My phone has a music player, but I can’t hear music*

— the entertainment system set to the correct input to hear music. In most cases that would be the AUX input.

I have one Bluetooth® music device paired and operating, but I cannot connect a second device.*

— certain Bluetooth® music adapters can interrupt the pairing process and prevent the pairing of any other devices. If this occurs, turn off the music adapter/device, and then attempt to pair the next Bluetooth® device. Once the next Bluetooth® device is paired, turn the music adapter back on so that it can connect again.

When my phone connects to the system the music player starts automatically on my phone. I do not want this.

— set autoplay music to off for your phone.

* On some models.

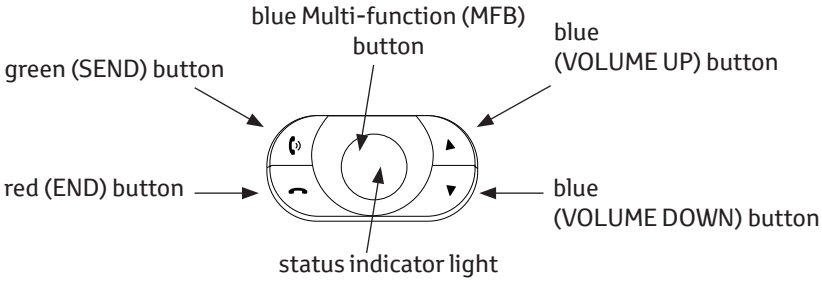
12. UIM indicator light status

The blue indicator light on the UIM provides the following status information.

Connected to Handset Device/ In a Call	Pairing	Call Muted	Incoming Call/Waiting Call	Add Contacts from Phone	Idle (Not Connected)	Upon Ignition Off
on (brightly lit)	slow flash	blinks off	quick flash	slow flash	on (dimly lit)	quick flash

13. UIM button operation

There are five buttons on the UIM whose functions vary depending on how they are pressed.



You can perform two types of actions with each UIM button:
— press (or “press and release”)
— press and hold (for 2 to 6 seconds).

The function of each button changes depending on what operating mode the hands-free system is in.

Button	Action	State				
		Idle	Connected	Call	VR session	Music Mode*
Multi-function	Press and release	— activate main menu.	— activate main menu.	— activate call menu.	— end prompt, play listen prompt.	— activate main menu.
	Press and hold	— start pairing process.	— start pairing process.	-	-	— start pairing process.

Button	Action	State				
		Idle	Connected	Call	VR session	Music Mode*
Send	Press and release	-	— answer incoming call — last number Redial.	— toggle between hold and resume — answer waiting call — switch between held and active call.	-	— play/pause.
	Press and hold	— connect a paired handset device.	— activate phone voice commands.	— transfer call from hands-free system to handset — transfer call from handset to hands-free system.	-	— activate phone voice commands or connect paired handset device.
End	Press and release	— end pairing process.	— reject incoming call — end pairing process.	— end the active call — reject waiting call.	— end VR session.	— stop and exit music mode.
	Press and hold	—for approximately 12 seconds at ignition on to select language menu.	— disconnect all devices.	— end all active calls.	-	— disconnect all devices.
Volume Up	Press and release	— increase VR volume by one level.	— increase VR volume by one level.	— increase hands-free volume by one level.	— increase VR volume by one level — in language menu, select next language.	— next track.
	Press and hold	— rapidly increase VR volume by multiple levels.	— rapidly increase VR volume by multiple levels.	— mute/unmute.	— rapidly increase VR volume by multiple levels.	-

Button	Action	State				
		Idle	Connected	Call	VR session	Music Mode*
Volume Down	Press and release	— decrease VR volume by one level.	— decrease VR volume by one level.	— decrease hands-free volume by one level.	— decrease VR volume by one level — in language menu, select last language.	— last track.
	Press and hold	— rapidly decrease VR volume by multiple levels.	— rapidly decrease VR volume by multiple levels.	— mute/unmute.	— rapidly decrease VR volume by multiple levels.	-
Multifunction and Send	Press and hold	— reset.	— reset.	— reset.	— reset.	— reset.

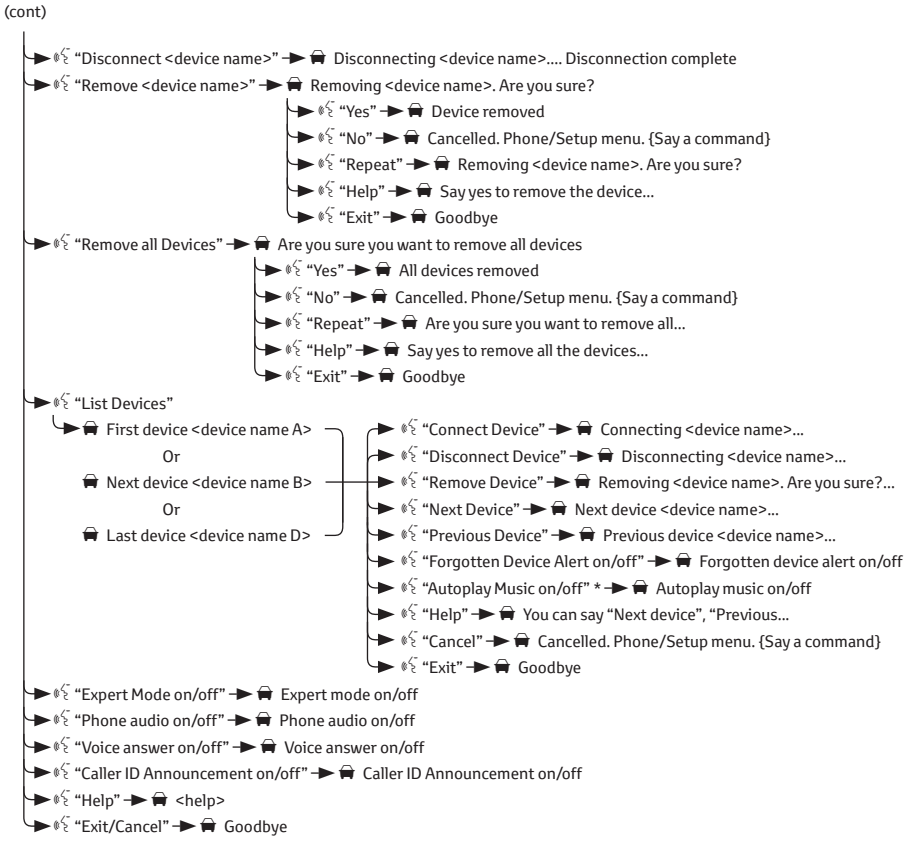
* On some models.

14. VR Menu Maps

Main Menu

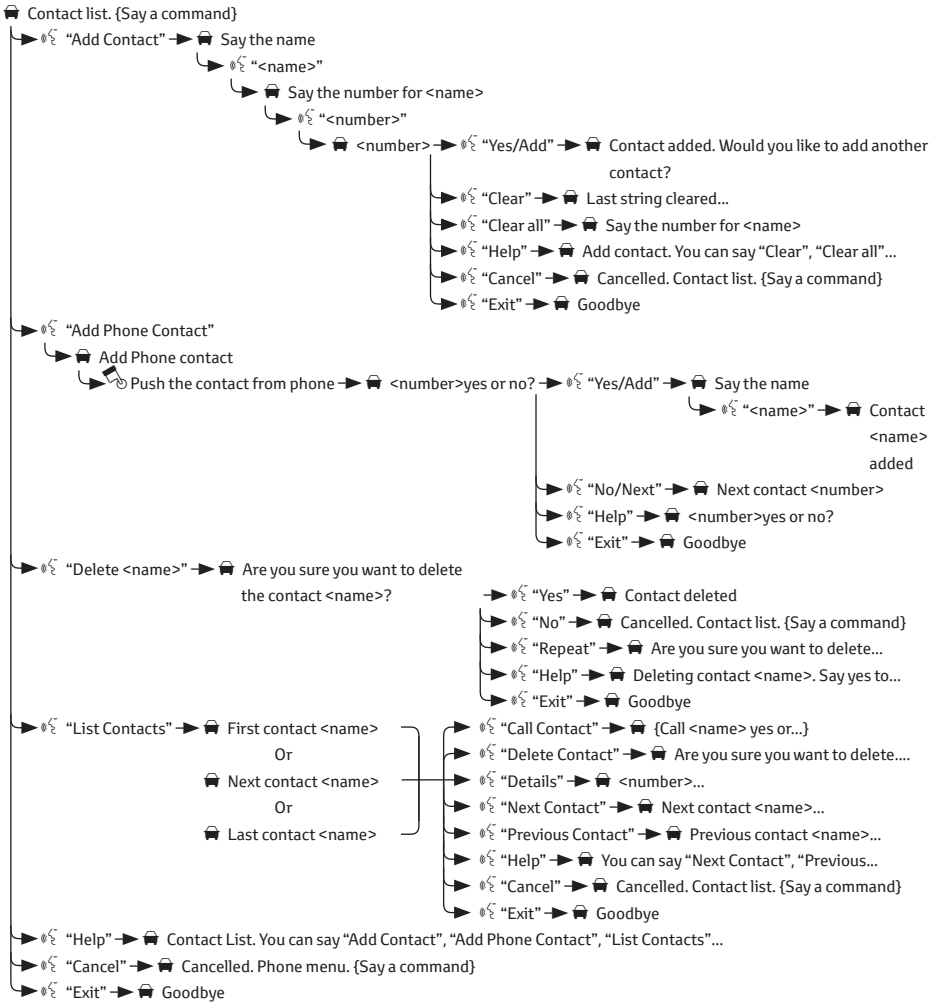
* On some models.

Main Menu (continued)

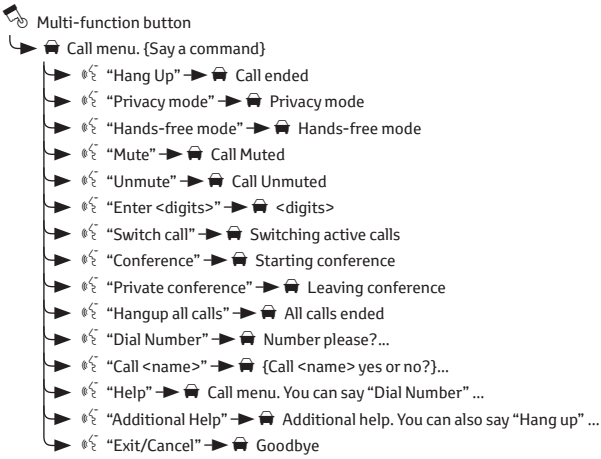


* On some models.

Contact List Menu



Call Menu


Multi-function button
Call menu. {Say a command}
“Hang Up” → Call ended
“Privacy mode” → Privacy mode
“Hands-free mode” → Hands-free mode
“Mute” → Call Muted
“Unmute” → Call Unmuted
“Enter <digits>” → <digits>
“Switch call” → Switching active calls
“Conference” → Starting conference
“Private conference” → Leaving conference
“Hangup all calls” → All calls ended
“Dial Number” → Number please?...
“Call <name>” → {Call <name> yes or no?}...
“Help” → Call menu. You can say “Dial Number” ...
“Additional Help” → Additional help. You can also say “Hang up” ...
“Exit/Cancel” → Goodbye

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