



## Customer Satisfaction Campaign

Section : Power train  
C/I Ref. No. : 9K3E-059  
Issue Date : 10 Apr 2009  
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Area Application: Toyota Motor Europe Operational Area

Model Name: Corolla 120, Corolla Verso

Model Code: NDE120, ZNR11

Campaign Type: Customer Satisfaction Campaign

Subject: M-MT Malfunction P0810

### WHAT IS TOYOTA GOING TO DO?

Owners of the involved vehicles will receive a campaign notification by first class mail. Toyota retailers / authorized repairers will check the clutch system and if necessary replace the transmission control ECU, clutch actuator motor and/or clutch set.

### WHICH VEHICLES ARE INVOLVED?

Model Name	Model Code	VIN Range			Production Period
		WMI	VDS	VIS	
Corolla 120	NDE120	SB1	JC2#E#	0E001124 – 0E012767	August 20 <sup>th</sup> , 2004 through January 31 <sup>st</sup> , 2007
				0F000001 – 0F071770	
		KC2#E#	0E000534 – 0E012766	July 29 <sup>th</sup> , 2004 through February 1 <sup>st</sup> , 2007	
			0F000002 – 0F072022		
		NMT	BC2#E#	0R000002 – 0R041577	February 11 <sup>th</sup> , 2004 through December 29 <sup>th</sup> , 2006
			EC2#E#	0R000007 – 0R041529	
Corolla Verso	ZNR11	NMT	ER1#R#	0R000001 – 0R107410	October 6 <sup>th</sup> , 2003 through April 4 <sup>th</sup> , 2007
				6R070278 – 6R070300	January 17 <sup>th</sup> , 2006 through March 17 <sup>th</sup> , 2006
				7R077704 – 7R078490	March 23 <sup>rd</sup> , 2006 through March 23 <sup>rd</sup> , 2006

**Note:** # indicates that various characters may occupy that position.

**IMPORTANT:** - Not all vehicles in these ranges are affected and/or sold in your country.

- The detailed VIN-list of affected vehicles is available at your local Toyota retailers / authorized repairers.

### WHAT SHOULD AN OWNER DO IF THEY ARE CONCERNED ABOUT THIS CONDITION?

- Owners are requested to contact their local Toyota retailer / authorized repairer for confirmation whether their vehicle is involved.
- Owners are requested to contact their local Toyota retailer / authorized repairer for diagnosis and repair.
- This Customer Satisfaction Campaign will be performed at **NO COST** by any Toyota retailer / authorized repairer

### WHEN WILL THIS CUSTOMER SATISFACTION CAMPAIGN EXPIRE?

This Customer Satisfaction Campaign will be available at **NO COST** to the vehicle owners until end of April 2012.

**TOYOTA**